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Tender

OPTOMETRY EDUCATION FRAMEWORK

Health Education and Improvement Wales (HEIW)

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-020216

Procurement identifier (OCID): ocds-h6vhtk-05102b ([view related notices](#))

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Scope

Reference

HEIW-FTS-117084

Description

Health Education and Improvement Wales (HEIW) established in 2018 is a Special Health Authority which sits alongside Health Boards and Trusts in NHS Wales. HEIW have a detrimental role in the education, training, development and shaping of the healthcare workforce in Wales.

Health Education and Improvement Wales (HEIW), acting as the Commissioner, is seeking to establish a Non-Committal Framework Agreement for the provision of optometry education and training across Wales. This initiative aligns with national policy objectives and responds to the healthcare needs of the Welsh population. The aim is to support the delivery of high-quality, flexible postgraduate education (modules, PGCert, PGDip, MSc) that reflects current and emerging clinical practice in optometry.

The Framework Agreement supports:

- Building resilience in the healthcare system
- The adoption of digital and remote learning tools
- Inter-professional and integrated education models
- Responsiveness to NHS Wales and Welsh Government policy needs
- Compassionate leadership development
- Quality improvement and collaboration

Accessed through HEIW, the framework agreement will provide a cadre of service providers who can deliver high-quality education for the Optometry team within Wales.

Commercial tool

Establishes a framework

Total value (estimated)

- £1,440,000 excluding VAT
- £1,728,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 December 2029
- Possible extension to 31 December 2033
- 8 years

Description of possible extension:

The Framework Agreement will be for a period of 4 years, commencing on 01 January 2026 and ending 31 December 2029, with an option to extend for a further 4 years in two 24-month increments.

Main procurement category

Services

CPV classifications

- 80000000 - Education and training services

Contract locations

- UKL - Wales

Lot constraints

Description of how multiple lots may be awarded:

The Non-Committal Framework is structured into Lots to enable flexibility and specialisation. Bidders may apply to one or more Lots, and there is no limit to the number of courses that bidders may put forward :

Lot 1 – Postgraduate Modules, PGCert, Diploma, and MSc Programmes at Educational Levels 7 and 8 (but not an exhaustive list):

Professional Certificate in Low Vision (Prof Cert LV)

Professional Certificate in Medical Retina (Prof Cert Med Ret)

Professional Certificate in Glaucoma (Prof Cert Glauc)

Professional Certificate in Contact Lens Practice (Prof Cert CL)

Professional Certificate in Paediatric Eye Care (Prof Cert Paed Eye Care)

Professional Higher Certificate in Glaucoma (Higher Cert Glauc)

Professional Higher Certificate in Low Vision (Higher Cert LV)

Professional Higher Certificate in Medical Retina (Higher Cert Med Ret)

Professional Higher Certificate in Contact Lens Practice (Higher Cert CL)

Professional Higher Certificate in Paediatric Eye Care (Higher Cert Paed)

Diploma in Glaucoma (Dip Glauc)

Independent Prescribing Course for Optometrists

Laser Course for Ophthalmic Professionals

Sub-Lots (1a–1d) will reflect different delivery methods:

On-campus/hybrid

Remote/online only

Flexible/atypical scheduling

Courses involving provider-led placements

Lot 1A. Lot 1a. Level 7/8 courses with a hybrid course delivery

Description

Lot 1a. Level 7/8 courses with a hybrid course delivery.

Modules, PGcert, Diploma and MSc at educational level 7/ 8 covering (but not an exhaustive list):

Professional Certificate in Low Vision (Prof Cert LV)

Professional Certificate in Medical Retina (Prof Cert Med Ret)

Professional Certificate in Glaucoma (Prof Cert Glauc)

Professional Certificate in Contact Lens Practice (Prof Cert CL)

Professional Certificate in Paediatric Eye Care (Prof Cert Paed Eye Care)

Professional Higher Certificate in Glaucoma (Higher Cert Glauc)

Professional Higher Certificate in Low Vision (Higher Cert LV)

Professional Higher Certificate in Medical Retina (Higher Cert Med Ret)

Professional Higher Certificate in Contact Lens Practice (Higher Cert CL)

Professional Higher Certificate in Paediatric Eye Care (Higher Cert Paed)

Diploma in Glaucoma (Dip Glauc)

Independent Prescribing Course for Optometrists

Laser Course for Ophthalmic Professionals

Please check the Invitation to Tender and specification for more details.

Lot value (estimated)

- £360,000 excluding VAT
- £432,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section,

because they are the same for all lots.

Lot 1B. Lot 1b. Level 7/8 courses with a fully remote course delivery.

Description

Lot 1b. Level 7/8 courses with a fully remote course delivery.

Modules, PGcert, Diploma and MSc at educational level 7/8 covering (but not an exhaustive list):

Professional Certificate in Low Vision (Prof Cert LV)

Professional Certificate in Medical Retina (Prof Cert Med Ret)

Professional Certificate in Glaucoma (Prof Cert Glauc)

Professional Certificate in Contact Lens Practice (Prof Cert CL)

Professional Certificate in Paediatric Eye Care (Prof Cert Paed Eye Care)

Professional Higher Certificate in Glaucoma (Higher Cert Glauc)

Professional Higher Certificate in Low Vision (Higher Cert LV)

Professional Higher Certificate in Medical Retina (Higher Cert Med Ret)

Professional Higher Certificate in Contact Lens Practice (Higher Cert CL)

Professional Higher Certificate in Paediatric Eye Care (Higher Cert Paed)

Diploma in Glaucoma (Dip Glauc)

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Lot value (estimated)

- £360,000 excluding VAT
- £432,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 1C. Lot 1c. Level 7/8 courses that commence not in line with the academic year.

Description

Lot 1c. Level 7/8 courses that commence not in line with the academic year.

Modules, PGcert, Diploma and MSc at educational level 7/8 covering (but not an exhaustive list):

Professional Certificate in Low Vision (Prof Cert LV)

Professional Certificate in Medical Retina (Prof Cert Med Ret)

Professional Certificate in Glaucoma (Prof Cert Glauc)

Professional Certificate in Contact Lens Practice (Prof Cert CL)

Professional Certificate in Paediatric Eye Care (Prof Cert Paed Eye Care)

Professional Higher Certificate in Glaucoma (Higher Cert Glauc)

Professional Higher Certificate in Low Vision (Higher Cert LV)

Professional Higher Certificate in Medical Retina (Higher Cert Med Ret)

Professional Higher Certificate in Contact Lens Practice (Higher Cert CL)

Professional Higher Certificate in Paediatric Eye Care (Higher Cert Paed)

Diploma in Glaucoma (Dip Glauc)

Independent Prescribing Course for Optometrists

Laser Course for Ophthalmic Professionals

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Lot value (estimated)

- £360,000 excluding VAT
- £432,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 1D. Lot 1d. Level 7/8 courses where a placement can or is be provided by the supplier.

Description

Lot 1d. Level 7/8 courses where a placement can or is be provided by the supplier.

Modules, PGcert, Diploma and MSc at educational level 7/8 covering (but not an exhaustive list):

Professional Certificate in Low Vision (Prof Cert LV)

Professional Certificate in Medical Retina (Prof Cert Med Ret)

Professional Certificate in Glaucoma (Prof Cert Glauc)

Professional Certificate in Contact Lens Practice (Prof Cert CL)

Professional Certificate in Paediatric Eye Care (Prof Cert Paed Eye Care)

Professional Higher Certificate in Glaucoma (Higher Cert Glauc)

Professional Higher Certificate in Low Vision (Higher Cert LV)

Professional Higher Certificate in Medical Retina (Higher Cert Med Ret)

Professional Higher Certificate in Contact Lens Practice (Higher Cert CL)

Professional Higher Certificate in Paediatric Eye Care (Higher Cert Paed)

Diploma in Glaucoma (Dip Glauc)

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Lot value (estimated)

- £360,000 excluding VAT
- £432,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section,

because they are the same for all lots.

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Further information about fees

N/A

Framework operation description

Please check the Invitation to Tender for more details.

Award method when using the framework

Without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Legal and financial capacity conditions of participation

Lot 1A. Lot 1a. Level 7/8 courses with a hybrid course delivery

Lot 1B. Lot 1b. Level 7/8 courses with a fully remote course delivery.

Lot 1C. Lot 1c. Level 7/8 courses that commence not in line with the academic year.

Lot 1D. Lot 1d. Level 7/8 courses where a placement can or is be provided by the supplier.

Please check the Invitation to Tender and specification for more details.

Technical ability conditions of participation

Lot 1A. Lot 1a. Level 7/8 courses with a hybrid course delivery

Lot 1B. Lot 1b. Level 7/8 courses with a fully remote course delivery.

Lot 1C. Lot 1c. Level 7/8 courses that commence not in line with the academic year.

Lot 1D. Lot 1d. Level 7/8 courses where a placement can or is be provided by the supplier.

Please check the Invitation to Tender and specification for more details.

Submission

Enquiry deadline

30 May 2025, 12:00pm

Tender submission deadline

12 June 2025, 12:00pm

Submission address and any special instructions

https://etenderwales.bravosolution.co.uk/web/login.shtml?_ncp=1673535588819.7062504-1

ITT - 117084

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

21 November 2025

Recurring procurement

Publication date of next tender notice (estimated): 9 May 2033

Award criteria

Name	Type	Weighting
Commercial	Price	60.00%
Technical	Quality	40.00%

Other information

Payment terms

Payment terms are 30 days, all invoices must be submitted electronically and in line with NHS Wales' e-Trading Specification.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Health Education and Improvement Wales (HEIW)

- NHS Organisation Data Service: RQF

Ty Dysgu Cefn Coed, Nantgarw,

Cardiff

CF15 7QQ

United Kingdom

Contact name: Lynsey Reynolds

Telephone: +443300585005

Email: Lynsey.Reynolds3@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL15 - Central Valleys

Organisation type: Public authority - central government

Devolved regulations that apply: Wales