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Tender

## **Home Oxygen Service for the South-West Region**

NHS Devon Integrated Care Board

NHS Cornwall and Isles of Scilly Integrated Care Board

NHS Somerset Integrated Care Board

NHS Dorset Integrated Care Board

NHS Gloucestershire Integrated Care Board

NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board

NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-020216

Procurement identifier (OCID): ocds-h6vhtk-0355a0

Published 25 July 2022, 4:42pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Devon Integrated Care Board

County Hall, Topsham Road

Exeter

EX2 4QD

#### **Contact**

Garry Mitchell, Deputy Director of Procurement, South, Central and West Commissioning Support Unit

#### **Email**

[Scwcsu.clinical.procurement@nhs.net](mailto:Scwcsu.clinical.procurement@nhs.net)

**Country**

United Kingdom

**NUTS code**

UKK4 - Devon

**Internet address(es)**

Main address

<https://onedevon.org.uk/>

**I.1) Name and addresses**

NHS Cornwall and Isles of Scilly Integrated Care Board

Cornwall Council offices, 39 Penwinnick Road

St Austell

PL25 5DR

**Contact**

Garry Mitchell, Deputy Director of Procurement, NHS South, Central and West  
Commissioning Support Unit

**Email**

[Scwcsu.clinical.procurement@nhs.net](mailto:Scwcsu.clinical.procurement@nhs.net)

**Country**

United Kingdom

**NUTS code**

UKK3 - Cornwall and Isles of Scilly

**Internet address(es)**

Main address

<https://cios.icb.nhs.uk/>

### **I.1) Name and addresses**

NHS Somerset Integrated Care Board

Wynford House, Lufton Way, Somerset

Yeovil

BA22 8HR

### **Contact**

Garry Mitchell, Deputy Director of Procurement, NHS South, Central and West  
Commissioning Support Unit

### **Email**

[Scwcsu.clinical.procurement@nhs.net](mailto:Scwcsu.clinical.procurement@nhs.net)

### **Country**

United Kingdom

### **NUTS code**

UKK23 - Somerset

### **Internet address(es)**

Main address

<https://nhssomerset.nhs.uk/>

### **I.1) Name and addresses**

NHS Dorset Integrated Care Board

Vespasian House Barrack Road Dorset

Dorchester

DT1 1TG

**Contact**

Garry Mitchell, Deputy Director of Procurement, NHS South, Central and West  
Commissioning Support Unit

**Email**

[Scwcsu.clinical.procurement@nhs.net](mailto:Scwcsu.clinical.procurement@nhs.net)

**Country**

United Kingdom

**NUTS code**

UKK25 - Dorset

**Internet address(es)**

Main address

<https://nhsdorset.nhs.uk/>

**I.1) Name and addresses**

NHS Gloucestershire Integrated Care Board

Sanger House 5220 Valiant Court Gloucester Business Park Brockworth

Gloucester

GL3 4FE

**Contact**

Garry Mitchell, Deputy Director of Procurement, NHS South, Central and West  
Commissioning Support Unit

**Email**

[Scwcsu.clinical.procurement@nhs.net](mailto:Scwcsu.clinical.procurement@nhs.net)

**Country**

United Kingdom

**NUTS code**

UKK13 - Gloucestershire

**Internet address(es)**

Main address

<https://www.nhsglos.nhs.uk/>

**I.1) Name and addresses**

NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board

17 Marlborough St

Bristol

BS1 3NX

**Contact**

Garry Mitchell, Deputy Director of Procurement, NHS South, Central and West  
Commissioning Support Unit

**Email**

[Scwcsu.clinical.procurement@nhs.net](mailto:Scwcsu.clinical.procurement@nhs.net)

**Country**

United Kingdom

**NUTS code**

UKK11 - Bristol, City of

**Internet address(es)**

Main address

<https://bnssg.icb.nhs.uk/>

### **I.1) Name and addresses**

NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board

Jenner House, Unit E3, Langley Park, Avon Way

Chippenham

SN15 1GG

#### **Contact**

Garry Mitchell, Deputy Director of Procurement, NHS South, Central and West  
Commissioning Support Unit

#### **Email**

[Scwcsu.clinical.procurement@nhs.net](mailto:Scwcsu.clinical.procurement@nhs.net)

#### **Country**

United Kingdom

#### **NUTS code**

UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

#### **Internet address(es)**

Main address

<https://bsw.icb.nhs.uk/>

### **I.2) Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of

charge, at

<https://in-tendhost.co.uk/scwcsu/asp/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/scwcsu/asp/Home>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Home Oxygen Service for the South-West Region

Reference number

WA12943

#### **II.1.2) Main CPV code**

- 85111700 - Oxygen-therapy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Devon Integrated Care Board would like to invite suitably qualified and experienced providers to tender for the provision of a Home Oxygen Service ("the Services") for the South West Region.

NHS Devon is seeking to establish a joint contractual arrangement for the Services as Lead Commissioner on behalf of all South-West Integrated Care Boards:

- NHS Cornwall and Isles of Scilly Integrated Care Board;
- NHS Somerset Integrated Care Board;
- NHS Dorset Integrated Care Board;
- NHS Gloucestershire Integrated Care Board;
- NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board; and
- NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board.

together ("the Commissioners")

The Services involve the provision of oxygen equipment, consumables and related services in the homes of service users resident in the South-West of England.

This procurement is being administered by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

#### **II.1.5) Estimated total value**

Value excluding VAT: £100,193,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 42996600 - Oxygenation equipment
- 79510000 - Telephone-answering services
- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

Main site or place of performance

South West of England

#### **II.2.4) Description of the procurement**

NHS Devon would like to invite suitably qualified and experienced providers to tender for the provision of a Home Oxygen Service for the South West Region.

NHS Devon is procuring the Services as Lead Commissioner on behalf of all South-West Integrated Care Boards.

The Service involves the provision of oxygen equipment, consumables and related services in the homes of service users resident in the South-West of England.

NHS Devon, as lead contracting authority on behalf of 7 Integrated Care Boards, is looking to commission Services that provide:

- A high level quality
- An innovative and greener NHS service with net zero ambition.
- A cost effective and efficient service with flexible delivery and installation that improves quality of life for service users.
- Service users are supported to ensure they receive a safe and clinically effective treatment.
- An equitable service that reduces or eliminates disparities in health outcomes, with a particular focus on those at greatest risk based on social conditions.

The Services the Supplier shall carry out include (but is not limited to) the following:

- Provide a Customer Contact Centre staffed appropriately 24 hours a day
- To receive and process HOOFs and make contact to arrange delivery;
- Supply and install the Equipment as directed by the HOOF;
- Train the Service User and/or the Carers and ensure that such training is effective
- Provide a User Manual to Service Users and clinicians as appropriate

- Re-supply and re-stock oxygen supplies;
- Reimbursement of electricity costs for Service User's Accounts using static concentrators including self-fill and Transportable (where it is used as the primary source);
- Provide Secondary Supply arrangements for use at alternative premises (e.g. secondary addresses; respite; schools)
- Supply and service equipment to HOS-AR where applicable
- Service and maintain the Equipment

This process is being administered by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner(s).

#### **II.2.6) Estimated value**

Value excluding VAT: £100,193,000

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

120

#### **II.2.14) Additional information**

The Contract will be for an initial term of 7 years, with an option to extend for any period up to a further 3 years (maximum of 10 years), as defined and at the sole discretion of the Commissioner. Services are scheduled to commence on 1st October 2023.

The Services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but is instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

NHS Devon reserves the right not to award the opportunity or to award only part (or a different arrangement) of the opportunity described in this contract notice.

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

2 September 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## Section VI. Complementary information

### VI.3) Additional information

Interested providers will be able to view this notice via the 'current tenders' list on the e-procurement system In-Tend, available on the following link: <https://in-tendhost.co.uk/scwcsu/asp/Home>

In order to submit a bid, you will need to be registered on the e-procurement system and 'express an interest', and then complete a response as specified within the procurement documents.

On registration, please include at least two contacts to allow for access to the system in times of absence.

Bids must be by way of completion and submission of the Standard Selection Questionnaire (in accordance with the requirements set out in the ITT) and Tender by the date and time specified in Section IV2.2.

Bidders are encouraged to submit their submissions well in advance of the stated date and time in order to avoid issues such as technical difficulties with the electronic system that may be due to the high volumes of traffic attempting to submit applications on the same date at the same time.

The tendering process will be conducted in accordance with the requirements and flexibilities provided by Articles 74 to 76 of the Directive, and Regulations 74 to 76 of the Regulations. The Authority will run a transparent tender process, treating all Bidders equally. For the avoidance of doubt, the Authority will not be bound by the Regulations or any other regulations or legislation except for the specific parts or circumstances that apply to the procurement of these Services.

Neither the inclusion of a Bidder selection stage, nor the use of any language or terms found in the Directive or Regulations, nor the description of the procedure voluntarily adopted by the Authority ("Open", "Restricted", "Competitive Procedure with Negotiation", "Competitive Dialogue" or any other description), nor any other indication, shall be taken to mean that the Authority intends to hold itself bound by the Directive or Regulations, save by the provisions applicable to services coming within the scope of Annex XIV of the Directive / Schedule 3 of the Regulations.

The Contracting Authority intends to voluntarily observe the award decision notices provisions and 10 day standstill period described in Regulation 86 of the Regulations. Unsuccessful Bidders will receive scores and reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the

Bidder/application was unsuccessful. Deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the Regulations

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

##### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

As described in VI.3, deadline for lodging of appeals should be in accordance with Chapter 5 of the Public Contracts Regulations 2015 (as amended), as applicable.