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Not applicable

## **Provision of Safeguarding Support for Covid-19 Inquiry**

Crown Commercial Service

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-020206

Procurement identifier (OCID): ocds-h6vhtk-03e0ec

Published 14 July 2023, 9:14am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Crown Commercial Service

9th Floor, The Capital, Old Hall Street. L3 9PP

Liverpool

L3 9PP

#### **Email**

[supplier@crowncommercial.gov.uk](mailto:supplier@crowncommercial.gov.uk)

#### **Telephone**

+44 3450103503

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/ccs>

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Safeguarding Support for Covid-19 Inquiry

**II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Crown Commercial Service, intends to put in place contracts for the provision of Emotional Support service for use by the Covid 19 Inquiry.

The Inquiry has pledged to be trauma-informed across all of its work.

A trauma informed approach means seeking to reduce the risk of retraumatisation to people who are engaging with the Inquiry.

Emotional support is one of the key ways of reducing retraumatisation by offering timely, sensitive, psychologically informed emotional support to people engaging with the Inquiry's work.

Emotional support is not counselling or therapy. The focus is on facilitating the person's engagement with the Inquiry, creating support plans, facilitating stabilisation, providing psychological containment and facilitating the person's journey through their engagement process.

The contracts shall provide the offer of emotional support for everyone engaging with the

Inquiry, divided into 3 separate Lots:

Lot 1 Digital emotional support service with accessible offer for ALL

Lot 2 Phone based and face to face emotional support

Lot 3 Staff-related tender for reflective practice, 1:1 emotional support for staff and training rollouts

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2023/S 000-019877](#)

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## **Section VII. Changes**

### **VII.1.2) Text to be corrected in the original notice**

Section number

Notice Name

Instead of

Text

The Covid 19 Inquiry acting through Crown Commercial Service

Read

Text

Provision of Safeguarding Support for Covid-19 Inquiry