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Planning

Bus & Coach Service Delivery -BCSD eLogbook Application

Transport for London

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-020172

Procurement identifier (OCID): ocds-h6vhtk-04794c

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Section I: Contracting authority

I.1) Name and addresses

Transport for London

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LONDON

E201JN

Contact

Gervasio Sangossango

Email

GervasioOscarSangoss@tfl.gov.uk

Telephone

+44 7763251618

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.tfl.gov.uk

Buyer's address

www.tfl.gov.uk

I.3) Communication

Additional information can be obtained from another address:

Transport for London

London

Contact

Gervasio Sangossango

Email

GervasioOscarSangoss@tfl.gov.uk

Telephone

+44 7763251618

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

www.tfl.gov.uk

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

www.ariba.com

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Transportation Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Bus & Coach Service Delivery -BCSD eLogbook Application

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Bus and Coach Service Delivery (BCSD) Technology Improvement Programme (TIP) is scoped to address short to medium term challenges in Bus and Coach Service Delivery.

At the moment, the bus and coach stations are capturing daily activities, handover duties, asset checks, incident reporting and other site inspections manually on a logbook paper format.

The data is therefore not secure, not easily accessible or transparent to other team members at various other locations.

It is therefore imperative that the below key objectives are met:

- (i) Implementing an Electronic Logbook - replacing paper log books used in bus stations and excel spreadsheet used in VCS.
- (ii) This will reduce the need for station to be visited for physical log book inspection.
- (iii) Real time Data Management for data access, incident reporting/management, Asset checks and monitoring daily activities.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package
- 48600000 - Database and operating software package
- 72310000 - Data-processing services
- 72320000 - Database services
- 72330000 - Content or data standardization and classification services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

3.1) Introduction

The Bus and Coach Service Delivery (BCSD) Technology Improvement Programme (TIP) is scoped to address short to medium term challenges in Bus and Coach Service Delivery.

The Bus Ops - Station Security workstream was initially intended to leverage much of the technology already deployed to LU stations; ie WAASB app (Workplace Aggression & Anti-Social Behaviour) for on-stations incident reporting, Tri-apps for log book entries and Station wands for security checks in the short term.

Key driving factors for 'Bus & Coach Service Delivery - BCSD eLogbook Application' are listed below:

- (i) Implementing an Electronic Logbook - replacing paper logbooks used in bus stations and excel spreadsheet used in VCS.
- (ii) This will reduce the need for station to be visited for physical logbook inspection.

3.2) Business Objectives

- (i) To improve the capabilities for maintaining and monitoring security in customer facing operational buildings by analysing the use of Stations Logbook at Bus & coach stations.
- (ii) To replace the use of Manual logbook for station activity, including asset checks, incident capture at bus stations.

(iii) Security, data management and data protection for maintenance of logbooks

(iv) Real time data management for data access, incident management, asset checks and monitoring daily activities for better reporting and data transparency.

II.2.14) Additional information

This PIN (Prior Information Notice) is issued by Transport for London (TfL) and seeks to inform the market of a Market Sounding Questionnaire (MSQ) that shall be issued by TfL. The Market Sounding Questionnaire (MSQ) is issued by Transport for London (TfL) and seeks to obtain market feedback in relation Digital Traffic Enforcement System and Parking Enforcement Solution. The primary focus is to better understand market/supplier appetite, capacity and capability, as well as perceived risks. The primary focus of this EME is to better understand the market offering and supplier appetite, as well as perceived risks and opportunities.

TfL would like those parties that may be interested in such an exercise to identify themselves and express their interest as well as to respond to the MSQ. Please note that to do so, organisations will need to provide an Expression of Interest (Eoi) to the following email address:

GervasioOscarSangoss@Tfl.gov.uk

Contact Name: Gervasio Sangossango

Following this and upon request, supplier organisations will be sent a copy of the MSQ which they will be invited to review and if appropriate complete by volunteering feedback. The MSQ includes additional details about submission arrangements and response deadlines.

II.3) Estimated date of publication of contract notice

2 April 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Participation or non-participation in this Early Market Engagement exercise will not disadvantage or advantage any supplier's ability to participate in any future procurement activity, including in particular any subsequent procurement process undertaken to deliver the project.

Direct or indirect canvassing of any TfL employee or agent by any supplier concerning this requirement, (or any attempt to procure information from any TfL employee or agent concerning this PIN outside of the formal process described in this document) may result in the disqualification of the supplier from consideration of any future procurement activity.

TfL is under no obligation to follow up this market engagement exercise in any way or with any interested parties.