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Contract

Legal Case Management System NCCT42393

Norfolk County Council

F03: Contract award notice

Notice identifier: 2022/S 000-020171

Procurement identifier (OCID): ocds-h6vhtk-03361f

Published 25 July 2022, 2:47pm

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

Contact

Sarah Hardy

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.norfolk.gov.uk/>

Buyer's address

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Legal Case Management System NCCT42393

Reference number

NCCT42393

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

nplaw is a shared legal service that provides legal support to Norfolk County Council and three other local authorities in Norfolk as well as to a range of other public sector

organisations. nplaw is hosted by Norfolk County Council and all staff are employed by the County Council.nplaw has awarded a contract for a case management system that can manage its case work for its existing stakeholders and other clients.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £900,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 48100000 - Industry specific software package
- 72261000 - Software support services
- 72263000 - Software implementation services
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

II.2.4) Description of the procurement

nplaw is a shared legal service that provides legal support to Norfolk County Council and three other local authorities in Norfolk as well as to a range of other public sector organisations. nplaw is hosted by Norfolk County Council and all staff are employed by the County Council.nplaw has awarded a contract for a case management system that can manage its case work for its existing stakeholders and other clients.

II.2.5) Award criteria

Quality criterion - Name: Quality including system demonstration, implementation, support

and maintenance, business continuity and the system functionality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The contract is for an initial 2 years from 28 February 2023 with extension rights totalling 6 years (2 plus 2 plus 2). The value for the initial term which is 2 years from the 28 February 2022 plus 2 years is £381,000 including implementation costs excluding VAT. The value included in this notice is the estimated value over the total length of the contract including indexation.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-012162](#)

Section V. Award of contract

Contract No

NCCT42493

Title

Legal Case Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 July 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Limited

30 Stamford Street, Southbank

London

SE1 9LQ

Country

United Kingdom

NUTS code

- UKI - London

Internet address

<https://www.civica.com/en-gb/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £900,000

Total value of the contract/lot: £900,000

Section VI. Complementary information

VI.3) Additional information

The value of the contract is based on the contract running for the total of 8 years from 28 February 2023 and including an estimate for indexation. The value of the contract for implementation, plus 4 years from 28 February 2023 is £381,000 excluding VAT.

VI.4) Procedures for review

VI.4.1) Review body

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for lodging appeals: The Public Contracts Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.