This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/020166-2025">https://www.find-tender.service.gov.uk/Notice/020166-2025</a>

Tender

# Volunteer and Social Impact Platform, and Managed Service

NHS Business Services Authority

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-020166

Procurement identifier (OCID): ocds-h6vhtk-050c85 (view related notices)

Published 9 May 2025, 3:59pm

## Scope

#### Description

The Authority requires a single Supplier to provide a Volunteering and Social Impact (VASI) platform, and managed service to deliver a comprehensive digital solution. The purpose of the VASI platform and associated managed service is to enable a significant increase in large-scale volunteering across the Organisation, and will be used to transform the sourcing, promotion, management, co-ordination and tracking of volunteer activities by the Authorities staff. Prior Published Notices Under the Public Contract Regulations 2015 a PIN was published and a Pre-Market Engagement exercise was carried out, the links to these are below. Contracts Finder

https://www.contractsfinder.service.gov.uk/Notice/e3dd00e0-27ec-4d92-afe0-865a0c35fe 5c https://www.contractsfinder.service.gov.uk/Notice/17f3c29f-2737-423b-

b7ef-01f1ceb1e7f1 Find a Tender Service https://www.find-

tender.service.gov.uk/Notice/027357-2024 https://www.find-

tender.service.gov.uk/Notice/029141-2024

#### **Total value (estimated)**

- £310,000 excluding VAT
- £372,000 including VAT

Above the relevant threshold

#### **Contract dates (estimated)**

- 18 August 2025 to 17 August 2027
- Possible extension to 17 August 2030
- 5 years

Description of possible extension:

3 x up to 12 month extension options

## Main procurement category

Services

#### **CPV** classifications

- 72260000 Software-related services
- 48000000 Software package and information systems
- 48900000 Miscellaneous software package and computer systems
- 72000000 IT services: consulting, software development, Internet and support
- 72224000 Project management consultancy services
- 75200000 Provision of services to the community
- 85323000 Community health services

- 98113000 Services furnished by specialist organisations
- 85000000 Health and social work services
- 85322000 Community action programme

#### **Contract locations**

• UK - United Kingdom

## **Participation**

#### Legal and financial capacity conditions of participation

Details can be found in the Tender Documents.

## Technical ability conditions of participation

Details can be found in the Tender Documents.

## **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

#### **Submission**

#### Tender submission deadline

3 June 2025, 12:00pm

#### Submission address and any special instructions

Interested parties must register an interest and access the procurement documents via <a href="https://health-family.force.com/s/Welcome">https://health-family.force.com/s/Welcome</a> (search opportunities using system reference C341781). Follow the instructions to register an interest and once registered, Suppliers will be able to view and access the full Tender Documentation.

## Tenders may be submitted electronically

Yes

#### Languages that may be used for submission

English

## Award decision date (estimated)

17 July 2025

## **Recurring procurement**

Publication date of next tender notice (estimated): 1 January 2027

#### **Award criteria**

Name	Description	Туре
Mandatory Functional Requirements	Assessed on a Pass/Fail basis - please refer to the Tender Documents. 0% has been allocated as all of the mandatory functional requirements need to be met to achieve a 'Pass'.	·
Mandatory Non-Functional Requirements	Assessed on a Pass/Fail basis - please refer to the Tender Documents. 0% has been allocated as all of the mandatory non-functional requirements need to be met to achieve a 'Pass'.	·
Weighted (Desirable) Functional Requirements	Please refer to the Tender Documents.	Quality
Social Value	Please refer to the Tender Documents.	Quality
Total Price for Software Solution	Please refer to the Tender Documents.	Price
Total Price for Managed Service	Please refer to the Tender Documents.	Price

## Weighting description

Technical Envelope - 60% Weighting Social Value Envelope - 10% Weighting Commercial Envelope - 30% Weighting

#### Other information

## **Payment terms**

Invoices submitted to <a href="mailto:accountspayable@nhsbsa.nhs.uk">accountspayable@nhsbsa.nhs.uk</a> In exchange for the Deliverable, the Supplier must invoice the Buyer for the charges in the Order Form. All charges: - exclude VAT, which is payable on provision of a valid VAT invoice; and - include all costs and expenses connected with the supply of Deliverables. The Buyer must pay the

Supplier the charges: - within 30 days beginning with the day on which an invoice is received by the Buyer in respect of the sum, or - if later, the day by which the payment falls due in accordance with the invoice, subject to the invoice being verified as valid and undisputed. A Supplier invoice is only valid if it: - includes the minimum required information set out in Section 88(7) of the Procurement Act 2023; - includes all appropriate references including the Purchase Order Number and other details reasonably requested by the Buyer; and - includes a detailed breakdown of Deliverables which have been delivered. If there is a dispute between the Parties as to the amount invoiced, the Buyer shall pay the undisputed amount. The Supplier shall not suspend the provision of the Deliverables unless the Supplier is entitled to terminate the Contract for a failure to pay undisputed sums in accordance with clause 11.6. Any disputed amounts shall be resolved through the dispute resolution procedure detailed in clause 35. The Buyer may retain or set-off payment of any amount owed to it by the Supplier under this Contract or any other agreement between the Supplier and the Buyer if notice and reasons are provided. The Supplier must ensure that all Subcontractors are paid, in full: within 30 days beginning with the day on which an invoice is received by the Buyer in respect of the sum; or - if later, the date by which the payment falls due in accordance with the invoice, subject to the invoice being verified as valid and undisputed. If the invoice is not paid in accordance with the timescales in clause 5.7, the Buyer can publish the details of the late payment or non-payment. Where any invoice does not conform to the Buyer's requirements set out in clause 5.4, or the Buyer disputes the invoice, the Buyer shall notify the Supplier without undue delay and the Supplier shall promptly issue a replacement invoice which shall comply with such requirements.

## **Description of risks to contract performance**

The scope and value of the contract may be directly impacted by a limited number of risks which may materialise during the contract term. These include: 1. User numbers of the solution may be impacted by business change/growth during the contract term (increase and decrease), which could potentially impact the value, size and scope of the contract..

## Conflicts assessment prepared/revised

Yes

## **Procedure**

#### **Procedure type**

Open procedure

## **Contracting authority**

## **NHS Business Services Authority**

• Public Procurement Organisation Number: PRLZ-1599-JGTT

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

**NE15 8NY** 

**United Kingdom** 

Contact name: Commercial Services

Email: commercialservicesteam@nhsbsa.nhs.uk

Website: https://www.nhsbsa.nhs.uk/

Region: UKC22 - Tyneside

Organisation type: Public authority - central government