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Contract

E-payment Platform and Online Store

University of Ulster

F03: Contract award notice

Notice identifier: 2021/S 000-020149

Procurement identifier (OCID): ocds-h6vhtk-02d624

Published 17 August 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

University of Ulster

Block X Room X031, Cromore Road

Coleraine

BT52 1SA

Email

s.gault@ulster.ac.uk

Telephone

+44 2870123013

Country

United Kingdom

NUTS code

UK - United Kingdom

National registration number

NIC100166

Internet address(es)

Main address

www.ulster.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

E-payment Platform and Online Store

Reference number

25489

II.1.2) Main CPV code

- 66172000 - Financial transaction processing and clearing-house services

II.1.3) Type of contract

Services

II.1.4) Short description

E-Payment Platform and Online Store

The University is looking to appoint a single supplier to provide an E-payment platform and online store solution which will provide a seamless platform for users to make payments globally for a variety of services and goods. The University wishes to appoint a partner who can assist the University to take advantage of new technological developments in the fast-moving world of e-commerce.

There are three E-payment channels required:

1. E-payment pathways for both closed system and open system payment transactions
2. Payment channel for credit/debit card payment instalment plans
3. Online Store for a range of goods and services, including short-courses

The method of payment and number of pathways may alter during the term of the contract.

The successful tenderer will be required to work closely with the University's Corporate Communication team to integrate their payment platform with the University's brand identity and integrate into the University website.

University Online Store

The Online Store should provide a shop front to facilitate the purchasing of products, services and courses, available to both students and external customers. This includes a wide range of products across the University and services including short course fees and conference bookings. The store will allow the University to advertise its portfolio of goods and services. The store front must be easy to use with a simple, intuitive customer interface and adapt quickly to technological changes in the fast moving world of e-commerce.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £462,500

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

E-Payment Platform and Online Store:

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II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The contract will be for five years initially with an option to extend for any periods up to and including 60 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 204-497606](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 July 2021

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

WPM Education Limited

26 Victoria Way

West Sussex

RH159NF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05811281

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £462,500

Section VI. Complementary information

VI.3) Additional information

The contract commencement date is 1st September 2021.

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice in Northern Ireland

Royal Courts of Justice, Chichester Street

Belfast

BT13JY

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The University incorporated a minimum of 10 calendar days standstill period at the point information on award of the contract was communicated to all tenderers. The standstill period provided time for unsuccessful tenderers to challenge the award decision before the contract was entered into. The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (Northern Ireland).