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Contract

ASC011 Resettlement Support Services

Derbyshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-020148

Procurement identifier (OCID): ocds-h6vhtk-04c1a8

Published 9 May 2025, 3:32pm

Section I: Contracting authority

I.1) Name and addresses

Derbyshire County Council

County Hall

Matlock

DE4 3AG

Contact

Miss Holly Platts

Email

holly.platts@derbyshire.gov.uk

Country

United Kingdom

Region code

UKF1 - Derbyshire and Nottinghamshire

Internet address(es)

Main address

<http://www.derbyshire.gov.uk/>

Buyer's address

<http://www.derbyshire.gov.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ASC011 Resettlement Support Services

Reference number

DN753621

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Derbyshire County Council is seeking a service provider(s) for the supply of Resettlement Support Services across Derbyshire, excluding Derby City.

This requirement is in two Lots -

Lot 1 – Integration and Support Services for Resettlement Schemes (including UK Resettlement, Afghan Resettlement, etc.); and

Lot 2 – Mediation, Re-matching, and General Support Services for Homes for Ukraine (HFU) Scheme

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £850,000

II.2) Description

II.2.1) Title

Integration and Support Services for Resettlement Schemes (including UK Resettlement, Afghan Resettlement, etc.)

Lot No

1

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

II.2.4) Description of the procurement

The Integration and Support Service (Lot 1) will provide a keyworker service to refugees who arrive under formal central government refugee resettlement schemes, including the UKRS, ARAP, and ACRS schemes.

II.2.5) Award criteria

Quality criterion - Name: Response to Specification / Weighting: 80

Quality criterion - Name: Supplier Information Security / Weighting: 5

Price - Weighting: 15

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Mediation, Re-matching, and General Support Services for Homes for Ukraine (HFU)

Scheme

Lot No

2

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

II.2.4) Description of the procurement

The Mediation, Re-matching, and General Support Services (Lot 2) will provide support to Ukrainians welcomed into the county under the HFU scheme to find a new host placement. This will also include providing mediation support, information, and advice to both hosts and Ukrainian guests.

II.2.5) Award criteria

Quality criterion - Name: Response to Specification / Weighting: 80

Quality criterion - Name: Supplier Information Security / Weighting: 5

Price - Weighting: 15

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-038828](#)

Section V. Award of contract

Lot No

1

Title

Lot 1 – Integration and Support Services for Resettlement Schemes (including UK Resettlement, Afghan Resettlement, etc.)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 April 2025

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Upbeat Communities

Derby

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £493,000

Section V. Award of contract

Lot No

2

Title

Mediation, Re-matching, and General Support Services for Homes for Ukraine (HFU) Scheme

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 April 2025

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Upbeat Communities

Derby

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £357,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England, Wales and Northern Ireland

London

Country

United Kingdom