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Contract

## **Mobile Voice and Data Communications Service**

NORTHERN GAS NETWORKS LIMITED

F06: Contract award notice – utilities

Notice identifier: 2021/S 000-020108

Procurement identifier (OCID): ocds-h6vhtk-028aa0

Published 17 August 2021, 3:26pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

NORTHERN GAS NETWORKS LIMITED

1100 Century Way Thorpe Park

LEEDS

LS158TU

#### **Contact**

Maija Narimanidze

#### **Email**

[MNarimanidze@northerngas.co.uk](mailto:MNarimanidze@northerngas.co.uk)

#### **Telephone**

+44 7814042782

#### **Country**

United Kingdom

**NUTS code**

UKE42 - Leeds

**Internet address(es)**

Main address

<https://www.northerngasnetworks.co.uk/>

**I.6) Main activity**

Production, transport and distribution of gas and heat

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Mobile Voice and Data Communications Service

**II.1.2) Main CPV code**

- 64212000 - Mobile-telephone services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The purpose of this contract is to secure a highly available mobile phone contract to include text messaging, voice (including Wi-Fi calling) and 3G/4G/(5G) data connectivity for Northern Gas Networks employees.

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £785,406.56

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKE42 - Leeds

### **II.2.4) Description of the procurement**

The scope of the service provision includes and not limited to the following:

\*The supplier must ensure they maximise connectivity in the field and at home including such options as roaming SIMs, Wi-Fi calling and home signal boosters, for NGN to respond to emergency call outs whilst working in a vast region that has challenges on network coverage

\*International roaming covering both voice and data

\*NGN requires as a minimum 2TB worth of data across the business, scaling up to 3TB across the contract term. The supplier must provide a minimum network availability of 98.5% for 3G and 4G.

\*NGN requires a support plan including 24/7 helpdesk availability, a dedicated account manager & a dedicated Service Delivery Manager who can deliver monthly service review meetings and report on SLA network performance, customer call performance and usage.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-000842](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 August 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Telefónica UK Limited

Berkshire

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £785,406.56

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Northern Gas Networks

Leeds

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

email [mnarimanidze@northerngas.co.uk](mailto:mnarimanidze@northerngas.co.uk)