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Contract

Mobile Voice and Data Communications Service

NORTHERN GAS NETWORKS LIMITED

F06: Contract award notice – utilities

Notice identifier: 2021/S 000-020108

Procurement identifier (OCID): ocds-h6vhtk-028aa0

Published 17 August 2021, 3:26pm

Section I: Contracting entity

I.1) Name and addresses

NORTHERN GAS NETWORKS LIMITED

1100 Century Way Thorpe Park

LEEDS

LS158TU

Contact

Maija Narimanidze

Email

MNarimanidze@northerngas.co.uk

Telephone

+44 7814042782

Country

United Kingdom

NUTS code

UKE42 - Leeds

Internet address(es)

Main address

<https://www.northerngasnetworks.co.uk/>

I.6) Main activity

Production, transport and distribution of gas and heat

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mobile Voice and Data Communications Service

II.1.2) Main CPV code

- 64212000 - Mobile-telephone services

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of this contract is to secure a highly available mobile phone contract to include text messaging, voice (including Wi-Fi calling) and 3G/4G/(5G) data connectivity for Northern Gas Networks employees.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £785,406.56

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE42 - Leeds

II.2.4) Description of the procurement

The scope of the service provision includes and not limited to the following:

*The supplier must ensure they maximise connectivity in the field and at home including such options as roaming SIMs, Wi-Fi calling and home signal boosters, for NGN to respond to emergency call outs whilst working in a vast region that has challenges on network coverage

*International roaming covering both voice and data

*NGN requires as a minimum 2TB worth of data across the business, scaling up to 3TB across the contract term. The supplier must provide a minimum network availability of 98.5% for 3G and 4G.

*NGN requires a support plan including 24/7 helpdesk availability, a dedicated account manager & a dedicated Service Delivery Manager who can deliver monthly service review meetings and report on SLA network performance, customer call performance and usage.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-000842](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 August 2021

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Telefónica UK Limited

Berkshire

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £785,406.56

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Northern Gas Networks

Leeds

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

email mnarimanidze@northerngas.co.uk