

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/020079-2025>

Award

Patient focussed multi-media units

LINCOLNSHIRE PARTNERSHIP NHS FOUNDATION TRUST

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-020079

Procurement identifier (OCID): ocds-h6vhtk-050fc0 ([view related notices](#))

Published 9 May 2025, 1:42pm

Scope

Reference

C355346

Description

The Trust are looking to procure up to 32 patient focussed multi-media units to be secured and installed within patient bedrooms, de-escalation and seclusion spaces. These devices require an interactive touch screen that allows patient personalisation. They must be extremely robust and anti-ligature in design. They also require a staff-controlled manager device and software to control sensitive personal information such as individual care plans and Mental Health Act information that is subject to GDPR.

The units must be able to provide:

Interactive entertainment solutions

Television, Radio and Music

Staff / Patient therapeutic engagement tools

Relaxation screens, drawing and photos

Video communication via integrated camera and Nurse Call software

Safe display and management of personal confidential (Patient) information

21 units are to be purchased. A further 11 may be purchased subject to securing funding.

Contract 1. Patient focussed multi-media units

Supplier

- Recornect BV

Contract value

- £253,555.25 excluding VAT
- £304,266.30 including VAT

Above the relevant threshold

Earliest date the contract will be signed

9 June 2025

Contract dates (estimated)

- 9 June 2025 to 8 June 2026

- 1 year

Main procurement category

Goods

Additional procurement category

Services

Options

The right to additional purchases while the contract is valid.

Under the contract there is the provision to purchase an additional 11 units, subject to securing the relevant funding.

CPV classifications

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 51611100 - Hardware installation services

Contract locations

- UKF - East Midlands (England)

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Description of risks to contract performance

Unknown level of maintenance requirements after warranty expires. Unknown Software updates.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - technical reasons
- Additional or repeat goods, services or works - further goods, services or works following a competitive procedure

No other suitable product is known or has been found after research. The same units are

currently installed and used within the Trust therefore continuity of use with patients and staff will be maintained by adding additional units.

Supplier

Recornect BV

- Public Procurement Organisation Number: PGRP-5299-GQTQ

Scherpакkerweg 9

Eindhoven

5616 HP

Netherlands

Email: info@reconnect.com

Website: <http://www.reconnect.com>

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Patient focussed multi-media units

Contracting authority

LINCOLNSHIRE PARTNERSHIP NHS FOUNDATION TRUST

- NHS Organisation Data Service: RP7
- Public Procurement Organisation Number: PYGP-2439-CCHG

Trust Headquarters, St George's, Long Leys Road

Lincoln

LN1 1FS

United Kingdom

Email: graeme.kidson@nhs.net

Region: UKF30 - Lincolnshire

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

UNITED LINCOLNSHIRE TEACHING HOSPITALS NHS TRUST

Summary of their role in this procurement: Procurement Management

- NHS Organisation Data Service: RWD
- Public Procurement Organisation Number: PTYN-5349-TLTT

Lincoln County Hospital, Greetwell Road

Lincoln

LN2 5QY

United Kingdom

Email: graeme.kidson@nhs.net

Region: UKF30 - Lincolnshire

Contact organisation

Contact UNITED LINCOLNSHIRE TEACHING HOSPITALS NHS TRUST for any enquiries.