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Tender

The Provision of An All Age Carer Support Service

Sefton Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-020068

Procurement identifier (OCID): ocds-h6vhtk-0504d1

Published 9 May 2025, 1:21pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Change to contract value.

Scope

Reference

DN771574

Description

Sefton Council, in collaboration with Cheshire and Merseyside Integrated Care Board, plans to commission a comprehensive All Age Carer Service. The goal is to establish a proactive, transformational, and forward-thinking service that effectively meets the needs of Carers in Sefton.

Total value (estimated)

- £3,956,750 excluding VAT
- £4,748,100 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 November 2025 to 31 October 2028
- Possible extension to 31 October 2030
- 5 years

Description of possible extension:

Extension 1 from 1/11/2028 to 31/10/2029 to be used subject to satisfactory performance of the supplier

Extension 2 from 1/11/2029 to 31/10/2030 to be used subject to satisfactory performance of the supplier

Main procurement category

Services

CPV classifications

- 85320000 - Social services

Participation

Legal and financial capacity conditions of participation

As stated in the PSQ Response document contained in the tender pack

Technical ability conditions of participation

As stated in the PSQ Response document contained in the tender pack

Submission

Enquiry deadline

9 May 2025, 12:00pm

Submission type

Tenders

Tender submission deadline

16 May 2025, 12:00pm

Submission address and any special instructions

<https://procontract.duenorth.com/CreateRFx/CreateRFx?stepId=0f978070-3719-f011-8136-005056b64545>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

29 July 2025

Award criteria

Name	Description	Type	Weighting
Quality and Value for Money	Quality and Value for Money	Quality	80%
Social Value	Social Value	Quality	10%
Presentation	Presentation and responses to subsequent questions	Quality	10%

Other information

Description of risks to contract performance

Identified risks which could require changes to the agreement to accommodate are as follows:

1. Increase in the number of Carers requiring support and accessing the service. The capacity within the contract must enable us to respond to increased demand. This area is of strategic importance to both adults and children, so it is high risk. We need the ability to respond by expanding the contract.
2. Possible changes to legislation or policy.
3. The use of Artificial Intelligence will require clear oversight and governance of any use and possible amendments to contractual terms.
4. Possible divergence of requirements of the collaborating parties to the agreement which may require either changes to the agreement or possible withdrawal of one or more of the partners.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Competitive flexible procedure description

The contract is to be procured under a Competitive Flexible Process and will be subject to light touch regulation under the Procurement Act 2023.

For those bidders that meet the Conditions of Participation, there will be a 2 stage award process.

Stage 1 will comprise of a written submission in response to various Quality, Value for Money and Method Statement questions. The responses to each question will be scored (0 - 5) by a panel of assessors taken from both Sefton Council and Cheshire and Merseyside Integrated Care Board. A moderation process will take place to determine an agreed score for each submission.

Up to a maximum of three bidders submitting the highest scoring bids will then be taken through to Stage 2 of the award process subject to those bidders being able to promote their bid to a successful position with the marks remaining for Stage 2 of the award process

Stage 2 of the process will comprise of a presentation of a maximum of 30 minutes duration followed by a question and answer session on the information presented.

Presentations must be made face to face and will take place on 27th June 2025 at Bootle Town Hall Oriel Road, Bootle, L20 7AE

Bidders must ensure that they will be able to attend this event in person. If they are unable to attend they will receive a score of zero (0) for this element of the evaluation.

The information delivered in the presentation and subsequent question and answer session will be evaluated by a panel taken from both Sefton Council and Cheshire and Merseyside Integrated Care Board and a selection of Sefton residents who access the current services.

The bidders invited to make a presentation will be scored (0 - 5) based on the content of their presentation and responses to subsequent questions

A moderation process will take place to determine an agreed score.

The score from the presentation and responses to subsequent questions will be added to the overall Tender response scores to determine the preferred bidder for the contract.

For the avoidance of doubt, only those bidders invited to make a presentation, will be considered for the award of the contract.

Reduced tendering period

Yes

Light touch contract - no minimum

Justification for not publishing a preliminary market engagement notice

Pre market engagement initiated prior to commencement of PA2023. Expressions of Interest in market events sought via Contracts Finder reference SEFT001-DN763121-58302100

Contracting authority

Sefton Council

- Public Procurement Organisation Number: PTHP-5656-DLCN

Magdalen House, Trinity Road

Bootle

L20 3NJ

United Kingdom

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Region: UKD73 - Sefton

Organisation type: Public authority - sub-central government