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Contract

Contract for the provision of GP Information Technology Support Services to South Region on behalf of NHS South Central and West (SCW)

NHS SOUTH, CENTRAL AND WEST COMMISSIONING SUPPORT UNIT

F03: Contract award notice

Notice identifier: 2022/S 000-020060

Procurement identifier (OCID): ocds-h6vhtk-035504

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Section I: Contracting authority

I.1) Name and addresses

NHS SOUTH, CENTRAL AND WEST COMMISSIONING SUPPORT UNIT

South Plaza, Marlborough Street

BRISTOL

BS13NX

Contact

Michael Pingstone

Email

michael.pingstone@nhs.net

Country

United Kingdom

NUTS code

UKK11 - Bristol, City of

Internet address(es)

Main address

<https://www.scwcsu.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Contract for the provision of GP Information Technology Support Services to South Region on behalf of NHS South Central and West (SCW)

Reference number

1284

II.1.2) Main CPV code

- 72610000 - Computer support services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS South, Central and West Commissioning Support Unit (SCW) have awarded a contract for the provision of a GPIT Support Services to to Healthcare Computing Limited through a Single Tender Action in accordance with regulation 32 of the Public Contract

Regulations.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £0.01 / Highest offer: £556,381.40 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

NHS South, Central and West Commissioning Support Unit (SCW) have awarded a contract for the provision of a GPIT Support Services to to Healthcare Computing Limited through a Single Tender Action in accordance with regulation 32 of the Public Contract Regulations.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

Due to historic circumstance, what was North East Hampshire & Farnham CCG and Surrey Heath CCG (now combined into a single Frimley CCG along with East Berkshire CCG) continue to share a common infrastructure with NHS Hampshire, Southampton and Isle of Wight CCG and NHS Portsmouth CCG (maintained by a third-party organisation, Healthcare Computing Limited). The ability for SCW to provide end-to-end support for Frimley CCG is constrained by the fact that two of the three historic Frimley CCGs are connected to this 3rd party infrastructure.

The extension of existing services will enable Frimley CCG/ICB to recover from the demands of COVID19, put in place a common infrastructure to support the provision of care and migrate to SCW as the sole provider of GPIT support services. This will provide the CCG/ICB the time required to make an informed decision and commitment to the future arrangements for GPIT support.

Frimley CCG has not agreed a service specification or a commitment to undertake a full re-procurement exercise for the services covered by this STA request. It would take a considerable amount time (minimum three months) to agree a service specification for an ITT and a further six to nine months to tender, evaluate and procure a new service provider. There would also be an additional 3 months required to safely transition services across from the incumbent supplier and ensure minimum disruption to clinical delivery.

Procurement fully support this request on the basis that it is a risk based decision that ensures continuity of operational services during a critical time for front line services. It ensures that future value for money is maximised on the basis that a more established understanding of the future direction of the service and technical roadmap can be defined

With the delay in confirmation about the future of Frimley CCG this has significantly impacted on the original timelines SCW had expected to complete the migration of services. Although work is underway and SCW are fully engaged with the CCG to progress, there is insufficient time to successfully develop a robust specification, appraise the marketplace and establish an interim solution. Mobilisation of a new supplier would

involve significant technical input and resources to establish the necessary processes and infrastructure required to deliver the service, with no ability to justify or recover any form of investment as it would only be a short-term engagement.

Healthcare Computing are also the appointed GPIT support provider for HLOW and directly support the current shared infrastructure, which removes any further complications to the existing contractually relationships and associated liability.

With the technical constraints and barriers for any new suppliers to come through and establish the necessary processes within the short term, we are looking to extend existing services in accordance with section 32 of the Public Contract Regulation; Use of the negotiated procedure without prior publication. Specifically, General grounds (2)(b)(ii) which states: competition is absent for technical reasons.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 June 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HEALTHCARE COMPUTING LIMITED

Unit 10 Millstream Trading Estate Christchurch Road

Ringwood

BH24 3SB

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £556,381.40 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS SOUTH, CENTRAL AND WEST COMMISSIONING SUPPORT UNIT

Bristol

Country

United Kingdom