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Tender

## **Security Services and CCTV Monitoring**

The Royal Borough of Kingston upon Thames

F02: Contract notice

Notice identifier: 2022/S 000-020058

Procurement identifier (OCID): ocids-h6vhtk-035502

Published 22 July 2022, 4:48pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Royal Borough of Kingston upon Thames

Guildhall 2

Kingston upon Thames

KT1 1EU

#### **Email**

[commissioning@kingston.gov.uk](mailto:commissioning@kingston.gov.uk)

#### **Telephone**

+44 2085475000

#### **Country**

United Kingdom

#### **NUTS code**

UKI6 - Outer London – South

**Internet address(es)**

Main address

<http://www.kingston.gov.uk>

Buyer's address

<http://www.kingston.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.londontenders.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.londontenders.org/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Security Services and CCTV Monitoring

Reference number

DN623374

#### **II.1.2) Main CPV code**

- 79710000 - Security services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Royal Borough of Kingston Upon Thames (the 'Council') invites suitably qualified and experienced potential providers to tender for the provision of Security Services and CCTV Monitoring, to contribute to the security and customer service needs of the Council, as detailed in the Service Specification.

Key points of the service delivery requirements, which will provide outstanding levels of customer service to residents, Council staff and visitors that interact with the service provider's team:

Provision of security officers in the reception areas of a number of Council offices.

Provision of suitably-trained security officers in attendance of Council meetings held with the general public.

Patrol of buildings and areas under Council responsibility, both internally and externally.

Staffing of the CCTV security control room.

Intruder alarm monitoring.

Incident response including emergency response.

Keyholding.

Mobile patrol.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI6 - Outer London – South

#### **II.2.4) Description of the procurement**

The Royal Borough of Kingston Upon Thames (the 'Council') invites suitably qualified and experienced potential providers to tender for the provision of Security Services and CCTV Monitoring, to contribute to the security and customer service needs of the Council, as detailed in the Service Specification.

Key points of the service delivery requirements, which will provide outstanding levels of customer service to residents, Council staff and visitors that interact with the service provider's team:

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Incident response including emergency response.

Keyholding.

Mobile patrol.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65

Price - Weighting: 35

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 October 2022

End date

30 September 2024

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

Accelerated procedure

Justification:

Due to unexpected reduction in staff capacity not allowing the Authority to tender sooner.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

8 August 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

8 August 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Borough of Kingston upon Thames

Guildhall 2, High Street

Kingston upon Thames

KT1 1EU

Email

[commissioning@kingston.gov.uk](mailto:commissioning@kingston.gov.uk)

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Royal Courts of Justice

Strand

WC2A 2LL

Country

United Kingdom