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Tender

Security Services and CCTV Monitoring

The Royal Borough of Kingston upon Thames

F02: Contract notice

Notice identifier: 2022/S 000-020058

Procurement identifier (OCID): ocds-h6vhtk-035502

Published 22 July 2022, 4:48pm

Section I: Contracting authority

I.1) Name and addresses

The Royal Borough of Kingston upon Thames

Guildhall 2

Kingston upon Thames

KT1 1EU

Email

commissioning@kingston.gov.uk

Telephone

+44 2085475000

Country

United Kingdom

NUTS code

UKI6 - Outer London – South

Internet address(es)

Main address

<http://www.kingston.gov.uk>

Buyer's address

<http://www.kingston.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.londontenders.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.londontenders.org/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Security Services and CCTV Monitoring

Reference number

DN623374

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

The Royal Borough of Kingston Upon Thames (the 'Council') invites suitably qualified and experienced potential providers to tender for the provision of Security Services and CCTV Monitoring, to contribute to the security and customer service needs of the Council, as detailed in the Service Specification.

Key points of the service delivery requirements, which will provide outstanding levels of customer service to residents, Council staff and visitors that interact with the service provider's team:

Provision of security officers in the reception areas of a number of Council offices.

Provision of suitably-trained security officers in attendance of Council meetings held with the general public.

Patrol of buildings and areas under Council responsibility, both internally and externally.

Staffing of the CCTV security control room.

Intruder alarm monitoring.

Incident response including emergency response.

Keyholding.

Mobile patrol.

II.1.5) Estimated total value

Value excluding VAT: £1,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI6 - Outer London – South

II.2.4) Description of the procurement

The Royal Borough of Kingston Upon Thames (the 'Council') invites suitably qualified and experienced potential providers to tender for the provision of Security Services and CCTV Monitoring, to contribute to the security and customer service needs of the Council, as detailed in the Service Specification.

Key points of the service delivery requirements, which will provide outstanding levels of customer service to residents, Council staff and visitors that interact with the service provider's team:

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Incident response including emergency response.

Keyholding.

Mobile patrol.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Price - Weighting: 35

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2022

End date

30 September 2024

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

Accelerated procedure

Justification:

Due to unexpected reduction in staff capacity not allowing the Authority to tender sooner.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

8 August 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

8 August 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The Royal Borough of Kingston upon Thames

Guildhall 2, High Street

Kingston upon Thames

KT1 1EU

Email

commissioning@kingston.gov.uk

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice

Strand

WC2A 2LL

Country

United Kingdom