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Tender

Managed Services Provider (MSP) Computing and Digital and Network services and other supporting professional services with some supplies

Catapult CT

F02: Contract notice

Notice identifier: 2021/S 000-020051

Procurement identifier (OCID): ocds-h6vhtk-02d5c1

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Section I: Contracting authority

I.1) Name and addresses

Catapult CT

Cell and Gene Therapy Manufacturing Centre, Gunnels Wood Road

Stevenage

SG1 2FX

Contact

Chris Eaglen

Email

ceaglen@ct.catapult.org.uk

Telephone

+44 7711310442

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

National registration number

07964711

Internet address(es)

Main address

<https://ct.catapult.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://catapultcgtc.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ViewEvent.aspx?EventID=253&ApplicationInstanceID=27adc89e-0cb2-4b51-9bc1-34061f10156f>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://catapultcgtc.wax-live.com/s2C/Signin.aspx>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://catapultcgtc.wax-live.com/s2C/Signin.aspx>

I.4) Type of the contracting authority

Other type

The contract is awarded by a Private Organisation in receipt of public funding and the

MSP and other services include support to an associate contracting authority.

I.5) Main activity

Other activity

Health related development of cell and gene therapies and delivery of training and hosting organisations innovating techniques on multiple sites.

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed Services Provider (MSP) Computing and Digital and Network services and other supporting professional services with some supplies

II.1.2) Main CPV code

- 72416000 - Application service providers

II.1.3) Type of contract

Services

II.1.4) Short description

Cell Therapy Catapult seek to engage a single Managed Service Provider (MSP) for the delivery of a suite of SLA-governed and IT Managed Services (to ITIL standard) from modern data centre facilities (to TIA-942 Tier3, or equivalent) with use of hosting and diverse networks and communications systems. The MSP shall be responsive. MSP will be responsible for delivery of operation of the IT infrastructure and related projects to support all the end users, currently circa 450 end-users. This MSP will be responsible for: storage administration, backup management, standard operations, server/client/patch management, WAN and LAN operations, site support services, monitoring, services, reporting, services, security administration, security services for 24/7 and 365 days per year for four years, project management of the on-boarding and exit process. Selection Questionnaire has information of the current MSP services and criteria for MSP selection. The ITT with further details will be released.

II.1.5) Estimated total value

Value excluding VAT: £3,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire
- UKH3 - Essex
- UKI4 - Inner London – East
- UKM75 - Edinburgh, City of

Main site or place of performance

Cell and Gene Therapy Manufacturing Centre, Gunnels Wood Road

Stevenage

SG1 2FX

United Kingdom

II.2.4) Description of the procurement

The Managed Services Provider (MSP) and other services (with some supplies) agreement will be an agreement provided to a lead MSP. There may be other-sub service providers/suppliers in the arrangement.

The Managed Services Provider (MSP) and other services (with some supplies) agreement shall have a requirement for MSP service provision within the following geographical locations:

- (a) East of England and the Southeast,
- (b) Southwest of England,
- (c) The Midlands,

(d) Scotland.

These locations represent the main areas of current CGT Catapult operations. However the MSP and the hosting and server and network hubs may be in other locations primarily in the United Kingdom.

Including but not limited to these additional CPV Codes:

48000000 Software package and information systems

48700000 Software package utilities

64210000 Telephone and data transmission services

72223000 Information technology requirements review services

72268000 Software Supply Services

72315000 Data network management and support services

72511000 Network management software services

72700000 Computer network services

72710000 Local area network services

72720000 Wide area network services

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

26 January 2022

This contract is subject to renewal

Yes

Description of renewals

Yes if there is a crisis preventing the tendering at that time

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

Options that provide additional value for money or resilience may be accepted.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Subject to UK policy.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

See selection questionnaire.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 October 2021

Local time

5:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

3 November 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Including but not limited to these additional CPV Codes:

48000000 Software package and information systems

48700000 Software package utilities

64210000 Telephone and data transmission services

72223000 Information technology requirements review services

72268000 Software Supply Services

72315000 Data network management and support services

72511000 Network management software services

72700000 Computer network services

72710000 Local area network services

72720000 Wide area network services

VI.4) Procedures for review

VI.4.1) Review body

Catapult (Cell Therapy Catapult Limited trading as Cell and Gene Therapy Catapult

Stevenage

Email

ceaglen@ct.catapult.org.uk

Country

United Kingdom