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Tender

## **Provider for Adult Mental Health Newham's Together Café: ELFT**

East London NHS Foundation Trust

F02: Contract notice

Notice identifier: 2023/S 000-020047

Procurement identifier (OCID): ocids-h6vhtk-03e163

Published 13 July 2023, 9:39am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

East London NHS Foundation Trust

9 Alie Street

London

E1 8DE

#### **Email**

[tania.antony2@nhs.net](mailto:tania.antony2@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKI42 - Tower Hamlets

#### **Internet address(es)**

Main address

<https://www.elft.nhs.uk/>

Buyer's address

<https://www.elft.nhs.uk/>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provider for Adult Mental Health Newham's Together Café: ELFT

Reference number

ELFT/TENDER/2023/43/C189015

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

ELFT, is looking to provide a community-based sanctuary for adults in Newham who are at Moderate risk of harm and/or significant distress. The Service operates a walk-in service and Crisis is self-defined.

#### **II.1.5) Estimated total value**

Value excluding VAT: £735,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI41 - Hackney and Newham

#### **II.2.4) Description of the procurement**

To provide a community-based sanctuary for Newham residents aged 18 years and above (no upper age limit) for people in a developing mental health crisis, at the times

they might ordinarily find particularly distressing for example evening and weekends. The Crisis café will be open access for service users to 'walk in', with no referral process required.

It will employ a psychologically orientated and assets-based approach to crisis care, relying on the power and opportunities of peer support and relational approaches to support people to manage their crisis.

To provide service users who are in crisis or heading towards crisis a safe therapeutic environment as an alternative to crisis pathway services such as the Emergency Department.

To work in partnership with, the Third sector / VCSE provider, to deliver the service whilst meeting the needs of Newham residents.

To deliver an alternative, complementary service for people in mental distress and self-defined crisis.

To provide the right level of support for a person in crisis to minimise the need for an acute intervention.

To provide a psychosocial orientated and strengths-based approach to crisis care, for example, solution focussed brief therapy, mindfulness, Tree of Life, psycho educational approaches, anxiety management and safety care planning.

To collaborate with partner agencies and peer support workers.

To deliver therapeutic interventions and activities that meet the needs of the service user.

To effectively manage risk, including safeguarding issues in line with the Crisis Pathway standards

Operate and manage the ELFT patient record system (RiO) and the DATIX incident reporting system.

The post holder will be overseen and supported by Newham's Crisis Assessment Service who will provide in-reach to the Café.

The ELFT Clinician will undertake assessments of service users when on duty at the Café and in partnership with service users devise crisis safety plans, delivering evidence-based interventions for a time limited period, to reduce the likelihood of the crisis episode re-occurring and to increase resilience.

Ensure individuals are directed to the primary or secondary care service which is best suited to meet their needs

Work closely with referrers providing expert guidance and support with a view to increasing the threshold of acuity of mental ill health cases managed in primary care.

Provide care and support in a comfortable and relaxed non- clinical environment

Harness the concept of alternative provision to Emergency Department presentations

Liaise with key agencies out of hours to meet the needs of service users.

The provider will be expected to work with ELFT and partners to develop Alternative Care Pathway protocols with blue light service to manage the direct conveyances of appropriate services, diverting them from A&E where appropriate.

It is anticipated that each individual will be able to access a mix of 1:1 support if needed and group support.

The Provider will strive to avoid excluding individuals from the Café but work with ELFT and partner agencies to put in place an appropriate plan for managed access, or work

with patients to transfer them to a more appropriate care setting.  
The Provider encourage the use of volunteers to support the staffing compliment of the service.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

18 November 2023

End date

17 November 2026

This contract is subject to renewal

Yes

Description of renewals

option for 2X 12 months extension

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

14 August 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

13 July 2023

Local time

12:00pm

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS North East London Integrated Care Board

UNEX Tower 5 Station Street

London

E15 1DA

Country

United Kingdom

Internet address

<https://www.northeastlondon.icb.nhs.uk>