

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/020037-2023>

Contract

Provision of Audio Guide Hardware, Maintenance & Content Production

Historic Environment Scotland

F03: Contract award notice

Notice identifier: 2023/S 000-020037

Procurement identifier (OCID): ocids-h6vhtk-03bf3a

Published 13 July 2023, 8:38am

Section I: Contracting authority

I.1) Name and addresses

Historic Environment Scotland

Longmore House, Salisbury Place

Edinburgh

EH9 1SH

Email

procurement@hes.scot

Country

United Kingdom

NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

<http://historicenvironment.scot>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00164

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Other type

Non-Departmental Public Body

I.5) Main activity

Other activity

Tourism, Built Environment, Conservation, Heritage

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Audio Guide Hardware, Maintenance & Content Production

Reference number

HES/C/4132

II.1.2) Main CPV code

- 64216200 - Electronic information services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Audio Guide Hardware Maintenance and Content Production

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £600,681

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

Historic Environment Scotland requires a supplier to manage and maintain audio guide hardware and content at our Properties in Care. This covers proactive and reactive maintenance of our existing hardware, including replacement where required. The contract further includes the planning, development and production of new high-quality

audio-guide tours and changes, updates and additions to existing tours. The contract also involves providing and hosting versions of the tours for visitors' own devices, including upkeep of existing products and the development of new ones. The contract will also include multimedia elements on the tours including images, video, and other functionality.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The Contracting Authority reserves the right to request additional deliveries by the successful Tenderer, either intended as partial replacement of supplies or installations or as extensions of existing supplies and installations.

The Contracting Authority may at its sole discretion exercise this option.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-010980](#)

Section V. Award of contract

Contract No

HES/C/4132

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 July 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Imagineear

The Blomfield Rooms, Fulham Palace, Bishop's Avenue

London

SW6 6EA

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £600,681

Section VI. Complementary information

VI.3) Additional information

(SC Ref:737997)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

Edinburgh

Country

United Kingdom