

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/020030-2021>

Awarded contract

FIREFIGHTER PENSIONS ADMINISTRATION SYSTEM

West Midlands Fire and Rescue Authority

F03: Contract award notice

Notice reference: 2021/S 000-020030

Published: 17 August 2021, 10:08am

Section I: Contracting authority

I.1) Name and addresses

West Midlands Fire and Rescue Authority

99 Vauxhall Road, Nechells

Birmingham

B7 4HW

Contact

Jacky Perkins

Email

Jackie.perkins@wmfs.net

Telephone

+44 1213806176

Country

United Kingdom

NUTS code

UKG3 - West Midlands

National registration number

VAT No. 281 2856 47

Internet address(es)

Main address

<http://www.wmfs.net>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/34952>

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

FIREFIGHTER PENSIONS ADMINISTRATION SYSTEM

Reference number

C003112

II.1.2) Main CPV code

- 48400000 - Business transaction and personal business software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

This tender is for licences and support of a Firefighter Pensions Administration System for a period of 5 years with options to extend for a further 5 periods of 12 months. The new system must be available for use by the staff of the Pension section from no later than 5 November 2021.

Bidders must be able to provide a standard off the shelf Firefighter Pensions Administration System to enable them to tender for this procurement.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £912,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

Main site or place of performance

Birmingham

II.2.4) Description of the procurement

West Midlands Fire Service provides Firefighter Pension administration services in house

through a dedicated team of three full time staff under the leadership of the Payroll and Pensions Manager. Services are provided to a total membership of 4,439 members.

The system is currently used by three members of the Pension section plus the Payroll and Pensions manager on a day to basis. It also provides a view only access to three staff members in the in-house Payroll team.

The software for the current system is licenced to the Authority and runs on the Authority's internal hardware. The preferred organisational approach is to move to Software as a Service for all systems. As part of the tender response Bidders are to indicate if and how they could meet this approach or whether they would recommend an alternative method of delivery.

This tender is for licences and support of a Firefighter Pensions Administration System for a period of 5 years with options to extend for a further 5 periods of 12 months. The new system must be available for use by the staff of the Pension section from no later than 5 November 2021.

Bidders must be able to provide a standard off the shelf Firefighter Pensions Administration System to enable them to tender for this procurement.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 45%

Quality criterion - Name: Social Value / Weighting: 5%

Price - Weighting: 50%

II.2.11) Information about options

Options: Yes

Description of options

One pricing schedule must be submitted for a system run on the Authority's hardware and a second pricing schedule is required for a hosted solution.

The contract is award for 5 years with options to extend for a further 5 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-003805](#)

Section V. Award of contract

Contract No

1

Title

FIREFIGHTER PENSIONS ADMINISTRATION SYSTEM

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 July 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Heywood Ltd

Hamilton House, Church St

Altrincham

WA14 4DR

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

National registration number

04161207

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £912,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom