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Tender

NHS Devon - Diabetes Structured Education

NHS Devon Integrated Care Board

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-020021

Procurement identifier (OCID): ocids-h6vhtk-0354dd

Published 22 July 2022, 2:04pm

Section I: Contracting authority

I.1) Name and addresses

NHS Devon Integrated Care Board

County Hall, Topsham Road

Exeter

EX2 4QD

Contact

Garry Mitchell, Deputy Director of Procurement, South Central and West Commissioning Support Unit

Email

Scwcsu.clinical.procurement@nhs.net

Country

United Kingdom

NUTS code

UKK4 - Devon

Internet address(es)

Main address

<https://onedevon.org.uk/>

Buyer's address

<https://in-tendhost.co.uk/scwcsu.aspx/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/scwcsu.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/scwcsu.aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Devon - Diabetes Structured Education

II.1.2) Main CPV code

- 80000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

The aim of this service is to improve the long term clinical, lifestyle and psychosocial outcomes for people diagnosed with type 2 diabetes through the provision of on-going, individualised self-management education to facilitate the knowledge, skills and behaviour change necessary for diabetes self-care.

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

II.1.5) Estimated total value

Value excluding VAT: £1,012,985

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

Main site or place of performance

Devon

II.2.4) Description of the procurement

The aim of this service is to improve the long term clinical, lifestyle and psychosocial outcomes for people diagnosed with type 2 diabetes through the provision of on-going, individualised self-management education to facilitate the knowledge, skills and behaviour change necessary for diabetes self-care.

The objectives are to:

- Undertake a learning needs assessment to understand the requirements, goals, and life experiences of the person with diabetes.
- Undertake an initial assessment of individuals knowledge, skills, and confidence to manage their own health using a validated tool e.g., Patient Activation Measure (PAM).
- Develop a personalised plan of education to tailor support to 'meet individuals where they are' and to enable the service to determine what to deliver to influence people's levels of activation.
- Support informed decision making to enable individuals to be aware of their choices relating to the management of their diabetes, the potential outcomes of these choices and to have their personal values considered in decisions about their care.
- Improve self-care behaviours relating to knowledge, attitudes, communication, family support, financing, self-efficacy, and motivation to improve quality of life.
- Develop individual's problem-solving skills and capabilities to enhance independence and resilience.
- Encourage active collaboration with individual's health care team.
- Offer ongoing access to education offerings via a variety of approaches to enhance engagement in long term diabetes self-care.

This process is being managed by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner(s).

II.2.6) Estimated value

Value excluding VAT: £1,012,985

II.2.7) Duration of the contract or the framework agreement

Duration in months

60

II.2.14) Additional information

The Contract will be for an initial term of 3 years, with an option to extend for any period up to a further 2 years.

The services are education and healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but is instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 August 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

Interested providers will be able to view this notice via the 'current tenders' list on the e-procurement system In-Tend, available on the following link: <https://in-tendhost.co.uk/scwcsu/asp/Home>

In order to submit a bid, you will need to be registered on the e-procurement system and 'express an interest', and then complete a response as specified within the procurement documents.

On registration, please include at least two contacts to allow for access to the system in times of absence.

The services are Education and healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but is instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

The tendering process will be conducted in accordance with the requirements and flexibilities provided by Articles 74 to 76 of the Directive, and Regulations 74 to 76 of the Regulations. The Authority will run a transparent tender process, treating all Bidders equally. For the avoidance of doubt, the Authority will not be bound by the Regulations or any other regulations or legislation except for the specific parts or circumstances that apply to the procurement of these Services.

Neither the inclusion of a Bidder selection stage, nor the use of any language or terms found in the Directive or Regulations, nor the description of the procedure voluntarily adopted by the Authority ("Open", "Restricted", "Competitive Procedure with Negotiation", "Competitive Dialogue" or any other description), nor any other indication, shall be taken to mean that the Authority intends to hold itself bound by the Directive or Regulations, save by the provisions applicable to services coming within the scope of Annex XIV of the Directive / Schedule 3 of the Regulations.

The Contracting Authority intends to voluntarily observe the award decision notices provisions and 10 day standstill period described in Regulation 86 of the Regulations. Unsuccessful Bidders will receive scores and reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the Bidder/application was unsuccessful. Deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the Regulations

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As described in VI.3, deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the 2015 Regulations.