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Contract

Diagnostic and Operational Gathering Tool

Kingston University Higher Education Corporation

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-019992

Procurement identifier (OCID): ocds-h6vhtk-04faeb ([view related notices](#))

Published 9 May 2025, 11:27am

Scope

Reference

CPU-23-KU-ST-875-TE-2025

Description

Diagnostic and Operational Gathering Tool with the ability to auto repair hardware issues

Commercial tool

Establishes a framework

Framework

Maximum percentage fee charged to suppliers

0%

Framework operation description

A standalone framework

Award method when using the framework

With competition

Contracting authorities that may use the framework

Establishing party only

Contract 1. Diagnostic and Operational Gathering Tool

Supplier

- [Nextthink SA](#)

Contract value

- £233,220 excluding VAT
- £279,864 including VAT

Below the relevant threshold

Date signed

25 April 2025

Contract dates

- 6 May 2025 to 6 May 2028
- 3 years, 1 day

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The University has the option to extend the Software Licence under the terms of the current Agreement by making reference to the Agreement in a valid purchase order.

CPV classifications

- 48000000 - Software package and information systems
- 48332000 - Scheduling software package

- 50312600 - Maintenance and repair of information technology equipment

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement
- Additional or repeat goods, services or works - further goods, services or works following a competitive procedure

The required software has been in use since 2022 and is integrated with a number of University applications.

Supplier

Nextthink SA

- Public Procurement Organisation Number: PCRQ-8343-HBYD

Centre Malley Lumières

Prilly

1008

Switzerland

Telephone: +41792244970

Email: sales-operations@nexthink.com

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Diagnostic and Operational Gathering Tool

Contracting authority

Kingston University Higher Education Corporation

- UK Register of Learning Providers (UKPRN number): 10003678

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Region: UKI63 - Merton, Kingston upon Thames and Sutton

Organisation type: Public authority - sub-central government