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Planning

NHSX Market Engagement for Bookings, Referrals and Appointment Management (BRAM)

NHSX

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-019990

Procurement identifier (OCID): ocds-h6vhtk-02d584

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Section I: Contracting authority

I.1) Name and addresses

NHSX

Leeds

Contact

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Email

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+44 7786275627

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.nhsx.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/scwcsu.aspx/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/scwcsu.aspx/Home>

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHSX Market Engagement for Bookings, Referrals and Appointment Management (BRAM)

II.1.2) Main CPV code

- 72200000 - Software programming and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

NHSX wish to conduct market engagement with interested suppliers to investigate the current market capabilities and develop possible solutions to shape the future of Booking Referrals Appointment Management (BRAM) programme.

Interested suppliers are invited to complete a questionnaire that has been designed to develop an understanding of the current maturity of suppliers in the market and the ability to meet the BRAM capabilities. The questionnaire along with further detail on the BRAM capabilities are available via the Intend e-procurement system.

This is an information gathering exercise only. For the sake of clarity respondents should note that their information will be held as commercial in confidence and solely used for the purpose of strategy formation.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72230000 - Custom software development services
- 72240000 - Systems analysis and programming services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

In May 2019 the Infrastructure Projects Authority undertook a strategic review of the electronic-Referral Service (e-RS), recommending it should continue to be developed and transformed to incorporate Bookings, Referrals and Appointment Management (BRAM), across the full span of health and social care services.

The aim of the project is to understand the availability of solutions that can support the electronic connection of services via booking, referral, and triage, from any point of referral to any service, agnostic of care setting. This will in turn increase the transparency and access to services and enable better communications between clinical teams and services, ultimately improving the clinician and patient experience.

NHSX wish to conduct market engagement with interested suppliers to investigate the current market capabilities and develop possible solutions to shape the future of BRAM.

Interested suppliers are invited to complete a questionnaire that has been designed to develop an understanding of the current maturity of suppliers in the market and the ability to meet the BRAM capabilities listed below:

- End to End timeline of patient
- Integrated decision support
- Any to any service finder
- Universal booking system
- Relevant clinical data finder
- Referral Builder
- Data Updater
- Booking Viewing and editing
- Next steps Workflow manager

Further information on these capabilities and the vision for BRAM are included in the

presentation that is available via the in-tend portal.

The National Commercial & Procurement Hub is conducting this market engagement on behalf of NHSX. The questionnaire along with further detail on the BRAM capabilities are available via the Intend e-procurement system.

Information gathered through this market engagement activity will help inform the BRAM strategy and any possible future procurement process. This market engagement will not impact on the participation in any procurement process.

For the sake of clarity respondents should note that their information will be held as commercial in confidence and solely used for the purpose of strategy formation.

Should you wish to participate in this exercise please register through the Intend e-procurement system (<https://in-tendhost.co.uk/scwcsu/aspx/Home>) for further instructions. If you require any further assistance please contact commercial.procurementhub@nhs.net

The deadline for completing the questionnaire is 17.00 on 8th September 2021.

II.2.14) Additional information

For the avoidance of doubt this notice is an information gathering exercise rather than a call for competition in its own right, and therefore publication or response does not commit the commissioner(s) to a future procurement, nor provide any process exemptions or preferential treatment to any parties expressing an interest. NHSX will not be liable for costs incurred by any interested party in participating in this exercise.

II.3) Estimated date of publication of contract notice

30 November 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Further material is available after registration on the in-tend portal

<https://in-tendhost.co.uk/scwcsu.aspx/Home>