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Tender

Customer Rewards Solution

Stonewater Ltd

F02: Contract notice

Notice identifier: 2021/S 000-019975

Procurement identifier (OCID): ocds-h6vhtk-02d575

Published 16 August 2021, 4:15pm

Section I: Contracting authority

I.1) Name and addresses

Stonewater Ltd

Suite C, Lancaster House, Grange Business Park

Leicester

LE8 6EP

Contact

Gregory Savage

Email

gregory.savage@stonewater.org

Telephone

+44 7879759515

Country

United Kingdom

NUTS code

UK - United Kingdom

National registration number

United Kingdom

Internet address(es)

Main address

www.Stonewater.org

Buyer's address

www.Stonewater.org

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Leicester:-Presents-and-rewards./635RG7K6Y2>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Customer Rewards Solution

Reference number

00079-CE

II.1.2) Main CPV code

- 18530000 - Presents and rewards

II.1.3) Type of contract

Supplies

II.1.4) Short description

The procurement for a Service Provider to manage and run a Rewards Platform for customers. Stonewater are looking for a Service Provider with the expertise in providing a rewards and discount solution who can provide this solution through a digital platform or method for Stonewater's customers. The rewards solution will be aimed at customers only with the aim of encouraging behaviours that support Stonewater's aims of working digitally and maintaining rent accounts. The Solution will require the Service Provider to vet organisations Stonewater's customers will receive Discount or rewards from. They will also manage the platform and any issues with the platform that arise to ensure a streamlined and quality experience for Stonewater's customers.

The Contract spend advised is based on the expected spend for the rewards program anticipating lower spends at the start of the solution progressing towards higher spend with successful return on investment.

II.1.5) Estimated total value

Value excluding VAT: £700,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

To provide a rewards solution for customers

II.2.5) Award criteria

Quality criterion - Name: Technical Questions / Weighting: 10

Cost criterion - Name: Pricing Schedule / Weighting: 10

II.2.6) Estimated value

Value excluding VAT: £700,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

Yes

Description of renewals

The contract will be for an initial period of 3 years with the option to extend for a further 2 years + 2 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Budget is based on a successful contract with evidenced return on investment leading to more spend through a rewards program.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Must have access to a range of organisations that can provide discounts and rewards for customers.

Must have a digital solution to advertise and offer the discounts and rewards to Stonewater's customers.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 September 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 9 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

16 September 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=618687104>

GO Reference: GO-2021816-PRO-18743770

VI.4) Procedures for review

VI.4.1) Review body

Stonewater Ltd

www.Stonewater.org

Leicester

LE8 6EP

Email

gregory.savage@stonewater.org

Country

United Kingdom

Internet address

www.Stonewater.org

VI.4.2) Body responsible for mediation procedures

Stonewater Ltd

www.Stonewater.org

Leicester

LE8 6EP

Email

gregory.savage@stonewater.org

Country

United Kingdom

Internet address

www.Stonewater.org

VI.4.4) Service from which information about the review procedure may be obtained

Stonewater Ltd

www.Stonewater.org

Leicester

LE8 6EP

Email

gregory.savage@stonewater.org

Country

United Kingdom

Internet address

www.Stonewater.org