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Award

## **Cloud-Based Maintenance Compliance, Asset Management and Scheduling Software**

CASTLES & COASTS HOUSING ASSOCIATION LIMITED

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-019963

Procurement identifier (OCID): ocds-h6vhtk-03e12a

Published 12 July 2023, 1:55pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

CASTLES & COASTS HOUSING ASSOCIATION LIMITED

5 Paternoster Row

CARLISLE

CA38TT

#### **Contact**

David Poulton

#### **Email**

[david.poulton@castlesandcoasts.co.uk](mailto:david.poulton@castlesandcoasts.co.uk)

#### **Telephone**

+44 7435811821

#### **Country**

United Kingdom

**Region code**

UKD12 - East Cumbria

**Charity Commission (England and Wales)**

RS007617

**Internet address(es)**

Main address

<https://castlesandcoasts.co.uk/>

**I.6) Main activity**

Other activity

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Cloud-Based Maintenance Compliance, Asset Management and Scheduling Software

**II.1.2) Main CPV code**

- 72212214 - Network operating system software development services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

VEAT Notice: Implementation as part of a digital and customer transformation programme, software to manage maintenance and activities. This has been implemented successfully and the cost of change would make re-tendering uncompetitive for alternate solution at this stage. The intention is to award a 3 years contract

with the option to extend

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £131,598.25

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)

#### **II.2.4) Description of the procurement**

As part of a digital and customer transformation programme, a license agreement - for use of software integration between systems has been implemented. As part of a digital and customer transformation programme, software to manage maintenance and activities. This has been implemented successfully and the cost of change would make re-tendering uncompetitive for alternate solution at this stage. The intention is to award a 3 years contract with the option

to extend.

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award procedure without prior publication of a concession notice in the cases listed below

- The works or services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

The award was given based on technical ability to provide Castles and Coasts Housing Association with complex IT solutions, Total Mobile Solution has been implemented successfully and is not provided by any other provider. The cost of change due to the number of system integration and process changes would cause adverse cost.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Total Mobile limited

Belfast Office, Pilot Point, 21 Calrendon road

Belfast

BT1 3BG

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

Total Mobile limited

NI018486

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £131,598.25

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Totalmobile Connect, from Totalmobile Ltd has been implemented successfully and is not provided by any other provider. The cost of change due to the number of system integrations and process changes would make re-tendering uncompetitive for alternate solutions. The Contracting Authority had the option to use G-Cloud as a route to market but this offered significantly less competitive value for money than going direct, which is the primary reason for this notice. The contractual agreement will be reviewed after the term has expire in 2026

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Castles and Coasts Housing Association

Carlisle

Country

United Kingdom