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Contract

Lone and Remote Working Solution with Integrated Alarm Receiving Centre

Fife Council

F03: Contract award notice

Notice identifier: 2025/S 000-019930

Procurement identifier (OCID): ocds-h6vhtk-050f5b

Published 9 May 2025, 9:26am

Section I: Contracting authority

I.1) Name and addresses

Fife Council

Fife House, North Street

Glenrothes

KY7 5LT

Contact

Ryan Butchart

Email

Ryan.Butchart@fife.gov.uk

Country

United Kingdom

NUTS code

UKM72 - Clackmannanshire and Fife

Internet address(es)

Main address

<http://www.fifedirect.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00187

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Lone and Remote Working Solution with Integrated Alarm Receiving Centre

Reference number

10912

II.1.2) Main CPV code

- 72212514 - Remote access software development services

II.1.3) Type of contract

Services

II.1.4) Short description

12-month extension of this contract as agreed with the supplier. The original contract details are below.

Fife Council require a Lone and Remote Working Solution with Integrated Alarm Receiving Centre which will provide:

- An intuitive and easy to use solution;
- An accredited Alarm Receiving Centre;
- An accredited and dedicated lone working device;
- Management Reporting and Administrative Functionality;
- Required device accreditations;
- Self-Service Portal for all Users, their Supervisors and Managers;
- An interface to other Corporate solutions where required;
- Reassurance to all Lone and Remote Workers.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £196,461.60

II.2) Description

II.2.2) Additional CPV code(s)

- 35113000 - Safety equipment
- 48514000 - Remote access software package
- 79711000 - Alarm-monitoring services

II.2.3) Place of performance

NUTS codes

- UKM72 - Clackmannanshire and Fife

II.2.4) Description of the procurement

12-month extension of the contract as agreed with the supplier. The original description is below.

Fife Council have a legal responsibility to ensure the safety of their employees and, as such, must establish a robust lone and remote working solution. The system/solution that is implemented will ensure that Fife Council complies with its obligation or duty of care, as an employer, in line with Health and Safety Executive standards.

A contract is required for 5 years, plus option for additional 3 years plus 2 years.

II.2.5) Award criteria

Quality criterion - Name: General Solution Requirements / Weighting: 25

Quality criterion - Name: Alarm Receiving Centre Requirements / Weighting: 20

Quality criterion - Name: Technical Solution & IT Technology Requirements / Weighting: 20

Quality criterion - Name: Device Requirements / Weighting: 20

Quality criterion - Name: Training Requirements / Weighting: 10

Quality criterion - Name: Benefits & Added Value Requirements / Weighting: 5

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Original contract award notice ID is AUG363492

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2019/S 095-229870](#)

Section V. Award of contract

Contract No

10912

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Lone Worker Solutions

Unit 1, Mossfield House, Chesham Fold Road

Bury

BL9 6JZ

Country

United Kingdom

NUTS code

- UKM72 - Clackmannanshire and Fife

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £196,461.60

Section VI. Complementary information

VI.3) Additional information

12-month extension as agreed. Notice being published for documentation purposes. Original award notice ID is AUG363492.

(SC Ref:798284)

VI.4) Procedures for review

VI.4.1) Review body

Kirkcaldy Sheriff Court

Sheriff Court House, Whytescauseway

Kirkcaldy

KY1 1XQ

Country

United Kingdom

Internet address

<http://www.fifedirect.org.uk>