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Award

Gartan Availability (Electronic Retained Availability System) Hosting and Licensing

Northern Ireland Fire and Rescue Service

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-019909

Procurement identifier (OCID): ocds-h6vhtk-050f4d ([view related notices](#))

Published 9 May 2025, 8:40am

Scope

Description

NIFRS has a requirement to renew licensing, hosting, support and maintenance for the Electronic Retained Availability system (ERAS). This system provides NIFRS with enhanced operational assurance in mobilising ~900 retained (On-Call) personnel.

ERAS (in the form of the Gartan Availability solution) was supplied by and is supported by Gartan Technologies. Gartan has been the sole supplier of support and maintenance for this system and therefore possess expert knowledge of the design, configuration and interdependencies with other systems and is therefore the only supplier who can provide updates, technical services, support and training on this system.

This supplier holds the Source Code for this system and therefore is the only supplier able to provide the required support and maintenance.?

NIFRS' existing licensing contract expires at the end of December 2025. Originally it did not include hosting as it was hosted on NIFRS servers. However, it moved to being a Cloud hosted service mid-way through 2024 and so the hosting expires at the end of April 2025.?

This DAC is required to continue the provision of this service / solution whilst a full business case is approved and solution procured for a new Crewing and Payments System which will include functionality to manage On-Call availability. To ensure business continuity is maintained until the new system is live, the following services are required:

- Cloud hosting for Gartan Availability solution from 1st May 2025 until 31st Dec 2025 to align with current licensing contract.
- Cloud hosting and licensing for Gartan Availability from 1 Jan 2026 to 31 Dec 2026 with optional 1 year extension until 31 Dec 2027.

The aggregate value of orders placed with this Supplier is :

2019-2022 - £130,000

2023-2035 - £108,000

Total value incl 2025-26 - £344,892

Contract 1

Supplier

- Gartan Technologies

Contract value

- £344,892 excluding VAT
- £413,870 including VAT

Below the relevant threshold

Award decision date

7 May 2025

Earliest date the contract will be signed

12 May 2025

Contract dates (estimated)

- 21 May 2025 to 31 December 2026
- Possible extension to 31 December 2027
- 2 years, 7 months, 11 days

Description of possible extension:

Cloud hosting and licensing for Gartan Availability from 1 Jan 2026 to 31 Dec 2026 with optional 1 year extension until 31 Dec 2027.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKN - Northern Ireland

Procedure

Procedure type

Below threshold - without competition

Special regime

Concession

Supplier

Gartan Technologies

?Enterprise Fund Business Centre,

Letterkenny, Co. Donegal, Ireland

aaaaa

Ireland

Email: info@gartantech.com

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Northern Ireland Fire and Rescue Service

- Public Procurement Organisation Number: PLBR-6377-MHGZ

1 Seymour Street

Lisburn

BT27 4SX

United Kingdom

Email: NIFRSProcurement@nifrs.org

Region: UKN0E - Lisburn and Castlereagh

Organisation type: Public authority - central government

Devolved regulations that apply: Northern Ireland