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Contract

TD1606 - Extra Care Services

Derby City Council

F03: Contract award notice

Notice identifier: 2021/S 000-019905

Procurement identifier (OCID): ocds-h6vhtk-028c78

Published 16 August 2021, 12:31pm

Section I: Contracting authority

I.1) Name and addresses

Derby City Council

Council House, Corporation Street

Derby

DE1 2FS

Contact

Mr Stephen Cotterill

Email

procurement@derby.gov.uk

Telephone

+44 1332641623

Country

United Kingdom

NUTS code

UKF11 - Derby

Internet address(es)

Main address

<http://www.derby.gov.uk/>

Buyer's address

<http://www.derby.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TD1606 - Extra Care Services

Reference number

DN520492

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Care Quality Commission (CQC) registered Extra Care Services for adults, 18 years and over who are Residents within one of the five Extra Care Schemes in Derby.

Overview of Requirement

The successful Service Provider will deliver services to two customer groups within these schemes, Full Customers (most of residents in each scheme) and 24/7 Only Customers, together described as Residents. The 24/7 Emergency Response Service is only required when responding to emergency calls and has been put in place to give Residents reassurance if they have a care emergency. Service Providers will be required to provide an onsite team at each of the schemes that will:

- a) deliver a Planned Home Care for Full Customers, i.e. residents in the Scheme who have been assessed as meeting the eligibility criteria for Derby City Council and have been allocated a Planned Home Care service by the Council.
- b) deliver a 24/7 Emergency Response Service to all Residents in response to calls from the onsite alarm system and other emergency service requests.
- c) supply Wellbeing Service for Full Customers, a home care service that will be developed with Full Customers and partners to provide care and support to Full Customers to enable them to be more independent and to access social activities and other opportunities to support their outcomes.
- d) work in partnership with the Housing Provider to deliver a seamless care and housing support service to Residents.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1 / Highest offer: £9,430,000 taken into consideration

II.2) Description

II.2.1) Title

Lot 1 - South

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKF11 - Derby

Main site or place of performance

City of Derby

II.2.4) Description of the procurement

Extra Care Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

For a period or periods up to a further two years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Central

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKF11 - Derby

II.2.4) Description of the procurement

Extra Care Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

For a period or periods up to a further two years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 - West

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKF11 - Derby

II.2.4) Description of the procurement

Extra Care Services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

For a period or periods up to a further two years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-001314](#)

Section V. Award of contract

Contract No

Lot 1 - South

Lot No

1

Title

TD1606 - Extra Care Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 July 2021

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

I Care (GB) Ltd

Building 3, Kincraig Business Park, Kincraig Road

Blackpool

Country

United Kingdom

NUTS code

- UKF11 - Derby

National registration number

2905218

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,249,000

Total value of the contract/lot: £3,249,000

Section V. Award of contract

Contract No

Lot 2 - Central

Lot No

2

Title

TD1606 - Extra Care Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 July 2021

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care Relief Team Ltd

13 Hope Street, Crook

Durham

Country

United Kingdom

NUTS code

- UKF11 - Derby

National registration number

4720504

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,198,000

Total value of the contract/lot: £4,198,000

Section V. Award of contract

Contract No

Lot 3 - West

Lot No

3

Title

TD1606 - Extra Care Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 July 2021

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care Relief Team Ltd

13 Hope Street, Crook

Durham

Country

United Kingdom

NUTS code

- UKF11 - Derby

National registration number

4720504

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,983,000

Total value of the contract/lot: £1,983,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Derby City Council

Council House, Corporation Street

Derby

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Derby City Council

Council House, Corporation Street

Derby

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

he contracting authority will incorporate a minimum 10 calendar day standstill period following electronic notification (minimum of 15 calendar days for any other means of communication) to tenderers of the award decision. This period allows unsuccessful tenderers to seek further

debriefing from the contracting authority before the contract is entered into. If an appeal regarding the award of a contract has not been successfully resolved the Public Contracts Regulations 2015 (SI 2015 No 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any such action must be brought promptly. Where a contract has not been entered into the Court may order the setting aside of the award decision or order the authority to amend any document and may award damages. If the contract has been entered into the Court may only award damages. The purpose of the

standstill period referred to above is to allow parties to apply to the Courts to set aside the award decision before the contract is entered into

VI.4.4) Service from which information about the review procedure may be obtained

Derby City Council

Council House, Corporation Street

Derby

Country

United Kingdom