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Contract

Mental Health Community Services

London Borough of Harrow

F03: Contract award notice

Notice identifier: 2025/S 000-019903

Procurement identifier (OCID): ocids-h6vhtk-04c078

Published 9 May 2025, 7:48am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Harrow

Forward Drive

Harrow

HA3 8FL

Contact

Mrs Lisa Taylor

Email

lisa.taylor@harrow.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.harrow.gov.uk>

Buyer's address

<http://www.harrow.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mental Health Community Services

Reference number

DN741969

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Harrow is commissioning a mental health community-based support

service that helps individuals recover from mental ill-health and prevents people from going

into crises as a result of not getting the right help in relation to their mental health and wellbeing. This service will be designed to build resilience, empowering people to regain control of their lives and live as independently as possible by taking a person-centred , strengths-based approach.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £934,892

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

It is envisaged that the service will include various elements, including community mental health champions, outreach floating support, emotional well-being drop-in spaces and the use of peer support. The focus will be on supporting individuals in making informed choices

about their care and support fostering stronger community connections, promoting social inclusion, and providing access to training, employment, and education opportunities.

II.2.5) Award criteria

Quality criterion - Name: Quality / Technical / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-038317](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 April 2025

V.2.2) Information about tenders

Number of tenders received: 20

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hestia Housing Support

Beaufort House 4th Floor, 15 St. Botolph Street

London

EC3A 7BB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £934,892

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

London

Country

United Kingdom