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Planning

HAC6053 Core Rough Sleeping Services

London Borough of Tower Hamlets

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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Procurement identifier (OCID): ocds-h6vhtk-050f3d

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Scope

Reference

HAC6053

Description

This project aims to provide specialist services to support people rough sleeping in Tower Hamlets. Rough sleeping remains a complex social challenge within Tower Hamlets, across London and indeed nationally.

Available data indicates figures will continue to rise locally, with demand for services meaning people spend longer on the streets.

This increases risks of harm to individuals and communities through anti-social behaviour, complex safeguarding concerns, public health matters and violence. It is therefore essential to have responsive, assertive and professional support services which are

strategically aligned with the borough's aim to make rough sleeping rare, brief and non-recurrent, as outlined in the new Homelessness and Rough Sleeping Strategy 2024-29.

These services will lead the efforts to drive down rough sleeping and ensure people do not return to the streets once accommodated.

The estimated value of this contract is subject to funding approval.

Commercial tool

Establishes a framework

Contract dates (estimated)

- 1 April 2026 to 30 March 2030
- 3 years, 11 months, 30 days

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI - London
-

Engagement

Engagement deadline

5 June 2025

Engagement process description

The purpose of this Preliminary Market Engagement Notice is to provide advance notice to the marketplace for the upcoming tender opportunity and the intention of the London Borough of Tower Hamlets to hold a preliminary market engagement session to identify potential suppliers to ensure the submission of strong bids.

Market Engagement Activities:

(Please respond via the Message function on Proactis and register your interest in attendance at either Event 1 OR Event 2 or where applicable at Events 1 & 2)

Event 1: Rough Sleeping Outreach Service

To provide potential suppliers with more information about the upcoming opportunity, we are hosting an online Market Engagement session that will take place on Thursday 5th June 2025 (2:00pm - 2:45pm). The session is advertised openly using this notice.

Event 2: Advice and Support Service

To provide potential suppliers with more information about the upcoming opportunity, we are hosting an online Market Engagement session that will take place on Thursday 5th June 2025 (3:00pm - 3:45pm). The session is advertised openly using this notice.

Suppliers wishing to attend the Preliminary market engagement session should be capable of meeting the procurement description/requirements outlined within this notification and respective briefs provided for the 2 service lots.

Suppliers wishing to attend should register their interest free of charge via the Proactis Procurement Portal www.londontenders.org (using project reference: DN773677) and submit via the message function attendee/s contact details with: name, position, email address by 5pm on 3rd June 2025. We will then issue invitations to the online event to those who have provided this information.

NOTE: Attendance at the market engagement is optional and does not provide suppliers with an advantage in any future related procurement. Attendance also does not constitute as an intention to tender for any future related procurement.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Contracting authority

London Borough of Tower Hamlets

- Public Procurement Organisation Number: PQBL-2673-MVYG

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

United Kingdom

Contact name: Karen Ramphal

Email: Procurement@towerhamlets.gov.uk

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government