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Planning

Multi-Sourcing of Horizon IT Services

Post Office Limited

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-019868

Procurement identifier (OCID): ocids-h6vhtk-050efb ([view related notices](#))

Published 8 May 2025, 4:55pm

Scope

Description

The current service being provided to POL relies on a system known as "Horizon" to process all of its transactions with customers which includes numerous legacy systems and assets ("Horizon Services").

The suppliers will be required to take on delivery of relevant parts of the Horizon Services within the respective Lot scope and provide, in each case where relevant, transition and transformation services to modernise and streamline the Horizon Services.

Total value (estimated)

- £410,000,000 excluding VAT
- £492,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 5 June 2026 to 4 June 2031
- 5 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

27 June 2025

Engagement process description

Post Office intends to hold a preliminary market engagement event via Microsoft Teams on the 21/5/2025 at 11:00 BST. Attendees are asked to register their expressions of interest in attending by completing the following Web3 expressions of interest form.

<http://redirect.transaxions.com/events/qqork>

Contracting authority

Post Office Limited

- Companies House: 02154540
- Public Procurement Organisation Number: PRNP-5883-YMLG

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United Kingdom

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Region: UKI31 - Camden and City of London

Organisation type: Public authority - central government