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Tender

Requirements Management System for Emergency Services Network (ESN)

Home Office - Public Safety Group, Emergency Services Mobile Communications Programme (ESMCP)

F02: Contract notice Notice identifier: 2024/S 000-019850 Procurement identifier (OCID): ocds-h6vhtk-040e15 Published 28 June 2024, 3:53pm

Section I: Contracting authority

I.1) Name and addresses

Home Office - Public Safety Group, Emergency Services Mobile Communications Programme (ESMCP)

Clive House, 70 Petty France

London

SW1H 9EX

Contact

ESMCP Commercial Lead

Email

esmcpsupplier@homeoffice.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://www.gov.uk/government/organisations/home-office

Buyer's address

https://www.gov.uk/government/publications/the-emergency-services-mobilecommunications-programme/emergency-services-network

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

https://homeoffice.app.jaggaer.com/

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://homeoffice.app.jaggaer.com/

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

https://homeoffice.app.jaggaer.com/

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Requirements Management System for Emergency Services Network (ESN)

Reference number

project_709

II.1.2) Main CPV code

• 72223000 - Information technology requirements review services

II.1.3) Type of contract

Services

II.1.4) Short description

SaaS Licences and Installation, Maintenance, and Training Services

The Emergency Services Mobile Communications Programme is seeking to procure a dedicated Requirements Management System for the purpose of managing and maintaining User Requirements and multiple many to many data relationships including relationships to testing and evidence.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

• 48000000 - Software package and information systems

- 71600000 Technical testing, analysis and consultancy services
- 71620000 Analysis services
- 72222100 Information systems or technology strategic review services
- 72222200 Information systems or technology planning services
- 72222300 Information technology services

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

ESMCP requires a provider to provide a software tool that enables up to 10 'core' users, for a minimum of 4 years to administer requirements within the system. The system must be capable of containing 2000 core user requirements which have a many-to-many relationship with ~40,000 supplier requirements. The system will have a core user base of