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Planning

Intranet Platform and Staff App

Kent and Medway NHS and Social Care Partnership Trust

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-019848

Procurement identifier (OCID): ocds-h6vhtk-03e0d7

Published 11 July 2023, 4:48pm

Section I: Contracting authority

I.1) Name and addresses

Kent and Medway NHS and Social Care Partnership Trust

Unit D, New Hythe Business Park, Magnitude House, New Hythe Lane

Aylesford

ME20 6WT

Contact

Lisa Barrett

Email

kmpt.procurement@nhs.net

Country

United Kingdom

Region code

UKJ44 - East Kent

Internet address(es)

Main address

<https://www.kmpt.nhs.uk>

Buyer's address

<https://www.kmpt.nhs.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Intranet Platform and Staff App

II.1.2) Main CPV code

- 72212200 - Networking, Internet and intranet software development services

II.1.3) Type of contract

Services

II.1.4) Short description

An intranet is more than a communication tool. It is the sole employee experience platform designed to shape the workplace. Supporting everything from wellbeing to communicating our organisational strategy, brand and values, it should offer returns on all of our organisational objectives, including staff workplace satisfaction, ensuring accuracy, retention, productivity, engagement, and more.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ44 - East Kent

II.2.4) Description of the procurement

Open tender

II.2.14) Additional information

Kent and Medway NHS and Social Care Partnership Trust (KMPT) provide a wide range of adult mental health and learning disability services to our local population of 1.8 million people in Kent and Medway, as well as specialist services for adults in Sussex and Surrey.

Each year we care for over 2,000 people in our hospitals and 54,000 people in the community. We are proud to have a workforce of over 3,700 people from 66 nationalities, and to serve an increasingly diverse range of communities across rural and urban areas. KMPT are part of the Kent and Medway Integrated Care System, a partnership of organisations that come together to plan and deliver joined up health and care services to improve the lives of people across Kent and Medway.

An intranet is more than a communication tool. It is the sole employee experience platform designed to shape the workplace. Supporting everything from wellbeing to communicating our organisational strategy, brand and values, it should offer returns on all of our organisational objectives, including staff workplace satisfaction, ensuring accuracy, retention, productivity, engagement, and more.

A new, mobile-first intranet for KMPT will enable us to reach more staff and deliver better communication, collaboration, and knowledge-sharing among staff; resulting in improved efficiency and effectiveness in delivering services and ultimately enabling delivery of our organisational strategy. It will provide easy access to information and essential resources for people to deliver their roles, irrespective of where they work allowing colleagues to communicate and engage with each other effectively leading to increased engagement and employee voice.

The Contract is anticipated to commence; November 2023 and will continue for a period of 36 months with an option to extend for a further period of 24 months.

II.3) Estimated date of publication of contract notice

1 November 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes