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Contract

Provision of Maintenance Services for Help Points and Customer Information Systems

WEST MIDLANDS TRAINS LIMITED

F06: Contract award notice – utilities

Notice identifier: 2024/S 000-019817

Procurement identifier (OCID): ocds-h6vhtk-04026c

Published 28 June 2024, 1:59pm

Section I: Contracting entity

I.1) Name and addresses

WEST MIDLANDS TRAINS LIMITED

BIRMINGHAM

Email

simon.aldridge@wmtrains.co.uk

Country

United Kingdom

Region code

UKG - West Midlands (England)

Companies House

09860466

Internet address(es)

Main address

www.westmidlandsrailway.co.uk

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Maintenance Services for Help Points and Customer Information Systems

II.1.2) Main CPV code

- 50220000 - Repair, maintenance and associated services related to railways and other equipment

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Planned Preventative Maintenance for Help Points and Customer Information Systems

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

West Midlands Trains ('The Employer') provides a scheduled train service throughout an agreed network of stations/depots between Liverpool and London Euston. Currently, there

are 152 No. Stations and 6No. Depots. As part of these works the Contractor will be required to carry out planned station information & security systems services at WMT Properties throughout the estate.

To renew, replace or install works to conform to the relevant standards (standards refers to British, European, International, West Midland Trains (attached) Network Rail www.uk.ihs.com and Railway group standards www.rgsonline.co.uk;) for stations, depots or administration buildings, including any associated attendance works.

The Contractor will be instructed on how to use West Midlands Trains computer aided facilities management system and will be required to monitor and operate this system on a daily basis. The Contractor will be authorized to undertake requested works with a preapproval limit of £1000 without requiring formal authorization, for specific pre-recorded CAFM jobs.

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-027824](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

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BIRMINGHAM

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