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Contract

GMCA 307 GM Tracker System

Greater Manchester Combined Authority

F03: Contract award notice

Notice identifier: 2022/S 000-019814

Procurement identifier (OCID): ocds-h6vhtk-03540e

Published 20 July 2022, 5:13pm

Section I: Contracting authority

I.1) Name and addresses

Greater Manchester Combined Authority

Greater Manchester Fire and Rescue Service Headquarters, 146 Bolton Road, Swinton

Salford

M27 8US

Contact

Mrs Suzanne McCormack

Email

mccormacks@manchesterfire.gov.uk

Telephone

+44 1616083576

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.manchesterfire.gov.uk/>

Buyer's address

<http://www.manchesterfire.gov.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GMCA 307 GM Tracker System

Reference number

DN513097

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

GMCA's European Social Fund (ESF) Skills for Growth programme will work with circa 30 different skills providers and over 25 000 participants to deliver training based on employer led skills gap intelligence. The funding for the programme, and therefore the services in this tender, are being provided from the European Social Fund.

GMCA will need to make claims on a quarterly basis to ESF and this will include anonymised participant information including status on programme. In order to both make these claims to ESF and pay our providers we need a system that tracks an individual through the programme then combines the participant information into a claim for the provider and then again a claim GMCA will submit to ESF.

While the core process outlined above is replicated across various business units within the GMCA there will be discreet variances for each business unit (expected to be around workflows and data sets). As such while the core element and processes within of the required system (designated below as Minimum Viable Product (MVP)) will remain the same, the system should be capable to be amended discreetly per business unit to ensure it meets their specific needs around that core solution in relation to workflow and dataset variances.

It is expected that the solution user base will increase across the duration of the contract and we will require the solution be designed in such a way that it can be rolled out incrementally to other business areas within the GMCA as required and with minimum effort and configuration.

Due to time pressures, the Minimum Viable Product (MVP) build of the system needs to be in place by end of February 2021). The subsequent 3 months will consist of the delivery of the remainder of the requirements of the core solution. Therefore the expected elapsed time from initiation to completion is 6 months for the core system.

The cost of the project is expected to cover all development, implementation, project management, licence and support cost for the period of the contract. This will need to be defined on a sliding scale basis as the solution and number of users increase.

An internal project team has been established using the Agile project management method, therefore MoSCow rules have been applied to the requirements list and user stories provided alongside this ITT.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £153,500

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

GMCA European Social Fund

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 235-581455](#)

Section V. Award of contract

Contract No

GMCA307

Title

GMCA 307 GM Tracker System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 February 2021

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Umlaut Communications GMBH

Aachen, Germany

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £153,500

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London WC2A 2LL

Country

United Kingdom