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Planning

PIN: The Provision of Integrated Urgent Care Services on behalf of the South West London Integrated Care System

NHS South West London Clinical Commissioning Group

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-019813

Procurement identifier (OCID): ocids-h6vhtk-02d4d4

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Section I: Contracting authority

I.1) Name and addresses

NHS South West London Clinical Commissioning Group

London

Contact

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Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<https://swlondonccg.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=39072&B=NHSSBS

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PIN: The Provision of Integrated Urgent Care Services on behalf of the South West London Integrated Care System

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The South West London (SWL) Health and Care Partnership has formally been designated as an Integrated Care System (ICS), since April 2020, comprising the six boroughs - Croydon, Kingston, Merton, Richmond, Sutton and Wandsworth.

The SWL ICS (the Contracting Authority) wish to procure integrated urgent care services which will deliver on the ICS vision, which is that:

"Patients will receive a complete episode of care with an outcome: advice and self-care, a prescription, a face-to-face or virtual appointment for further assessment or treatment in a primary, urgent or emergency care setting."

II.1.5) Estimated total value

Value excluding VAT: £80,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI6 - Outer London – South

II.2.4) Description of the procurement

The Contracting Authority is inviting expressions of interest from suitably experienced and capable providers, to provide future Integrated Urgent Care Services across South West London.

Likely contract duration is 3 years, with potential for extension of further 2 years (5 years max). The modelled value of the contract is circa £16m per year, with an overall contract value across 5 years worth potentially £80m.

A competitive procurement is being presumed, which is currently scheduled to commence in September 2021 to enable a contract to be awarded by December 2021. Service commencement is anticipated by June 2022. This will be subject to sufficient expressions of interest being received.

The IUC Clinical Service in SWL will consist of a single service with one specification and one contract for the whole of SWL (Croydon, Kingston, Merton, Richmond, Sutton and Wandsworth CCGs). The Service will comprise of five parts:

- i. LAS Call Service (not in scope, covering*lines, dental, pharmacy, *5call-back and Cat 3 & 4 validation);
- ii. NHS 111 Call Centre (with exclusions above)
- iii. Clinical Assessment Service
- iv. Face to Face site visits outside of core general practice (GMS) hours; and
- v. Home visits outside of core general practice (GMS) hours.

Aims and Objectives

The aim of the SWL IUC Service is to provide the entry point for patients needing urgent care support. It will mean patients will access unscheduled care through the NHS 111 telephony service, or NHS 111 Online and, following appropriate clinical support over the telephone delivered by CAS, they receive a complete episode of care concluding with either: advice, a prescription or an appointment for further assessment or treatment.

Where a patient needs face-to-face services outside of core GMS hours, the IUC Clinical Service will book an appointment for the patient or schedule a visit to their home in line

with agreed protocols and patient need.

Wherever possible, patients, who need further care not offered by the IUC Clinical Service, should have appointments made for them in services appropriate to their need.

The SWL ICS is seeking to engage with potential suppliers of these services to understand market capability, readiness and capacity to inform its procurement intentions. Due to the breadth of the IUC services being procured, it is anticipated that suppliers will need to work together (e.g. in lead provider/sub-contractor model, a consortium, a special purpose vehicle or other similar arrangement) in order to deliver the contract. This Prior Information Notice implies no commitment from the lead CCGs or any other CCG it acts on behalf of to publish a Contract Notice.

The Contracting Authority has published the draft specification for the IUC Service on the EU-Supply portal, as per the link above. Interested Suppliers are requested to visit the portal, search for the opportunity (ID: 45585) and review the documents contained therein.

Suppliers are also invited to attend a market engagement event on 2nd September 2021, which will be an opportunity to understand more about the Contracting Authority's requirements and to engage with other interested suppliers who may require service delivery partners.

If you wish to attend this market engagement event, please register via EU-Supply at <http://nhsbs.eu-supply.com> by 27th August 2021. EU-Supply account registration is FREE. The EU-Supply portal (<http://nhsbs.eu-supply.com>) will be used to communicate with interested providers, including sharing latest documents being developed by the CCG ahead of any procurement process. It will also be used to confirm to interested providers details and timing of the procurement process, if one is to take place.

The Contracting Authority reserves the right to engage further with suppliers individually or collectively to explore solutions and to validate and refine its specification prior to any future procurement.

II.2.14) Additional information

If you need technical support on the EU-Supply portal, please contact the SU-Supply helpdesk on 0800 840 2050 or support@eu-supply.com.

II.3) Estimated date of publication of contract notice

1 September 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No