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Contract

## **Cloud Based Case Management System**

Gambling Commission

F03: Contract award notice

Notice identifier: 2024/S 000-019798

Procurement identifier (OCID): ocids-h6vhtk-041000

Published 28 June 2024, 12:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Gambling Commission

4th Floor, Victoria Square House

Birmingham

B2 4AJ

#### **Contact**

Procurement

#### **Email**

[procurement@gamblingcommission.gov.uk](mailto:procurement@gamblingcommission.gov.uk)

#### **Telephone**

+44 1212306666

#### **Country**

United Kingdom

**NUTS code**

UKG31 - Birmingham

**Internet address(es)**

Main address

<https://www.gamblingcommission.gov.uk/>

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA43009](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA43009)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Gambling Regulator

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Cloud Based Case Management System

Reference number

23-001

#### **II.1.2) Main CPV code**

- 72212333 - Contact management software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Cloud Based Case Management System

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,125,200

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48333000 - Contact management software package

#### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

Birmingham

#### **II.2.4) Description of the procurement**

Cloud Based Case Management System

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-031928](#)

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## **Section V. Award of contract**

### **Contract No**

23-001

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 June 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 13

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 13

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Objective Corporation UK Ltd

Level 10 Thames Tower, Station Road

Reading

RG1 1LX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,125,200

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(MT Ref:232240)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>