

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/019798-2024>

Contract

Cloud Based Case Management System

Gambling Commission

F03: Contract award notice

Notice identifier: 2024/S 000-019798

Procurement identifier (OCID): ocids-h6vhtk-041000

Published 28 June 2024, 12:45pm

Section I: Contracting authority

I.1) Name and addresses

Gambling Commission

4th Floor, Victoria Square House

Birmingham

B2 4AJ

Contact

Procurement

Email

procurement@gamblingcommission.gov.uk

Telephone

+44 1212306666

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

<https://www.gamblingcommission.gov.uk/>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA43009

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Gambling Regulator

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cloud Based Case Management System

Reference number

23-001

II.1.2) Main CPV code

- 72212333 - Contact management software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Cloud Based Case Management System

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,125,200

II.2) Description

II.2.2) Additional CPV code(s)

- 48333000 - Contact management software package

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

Birmingham

II.2.4) Description of the procurement

Cloud Based Case Management System

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-031928](#)

Section V. Award of contract

Contract No

23-001

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 June 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 13

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Objective Corporation UK Ltd

Level 10 Thames Tower, Station Road

Reading

RG1 1LX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,125,200

Section VI. Complementary information

VI.3) Additional information

(MT Ref:232240)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>