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Awarded contract

IA2063 Home Care including carers home based respite services in Staffordshire

Staffordshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice reference: 2021/S 000-019769

Published: 13 August 2021, 3:52pm

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

Tipping Street

STAFFORD

ST162DH

Email

commercial.team@staffordshire.gov.uk

Telephone

+44 1785854657

Country

United Kingdom

NUTS code

UKG24 - Staffordshire CC

Internet address(es)

Main address

www.staffordshire.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IA2063 Home Care including carers home based respite services in Staffordshire

Reference number

IA2063

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council are commissioning Care in the home services including a Carers home and community respite service across Staffordshire for Carers who have been assessed as having support needs. Respite Care and support enables Carers to take a break from their caring role and evidence suggests that this can help to achieve positive health, wellbeing and quality of life outcomes for Carers. Fewer Carers experienced mental health problems if they had taken a break since beginning their caring role.

The purpose of Care in the home and Carers home and community respite Services are to enable Service Users to remain in their own homes, living as independently as possible and to achieve and maintain their autonomy, independence, personal identity and assessed outcomes.

This Procurement is a 'flexible Platform Agreement' which will be commissioned under the Light Touch Regime (implemented through Regulations 74-77 of the Public Contract

Regulations 2015).

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £200,000,000

II.2) Description

II.2.1) Title

Lot A Standard Homecare Lots A1 - A12a

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Staffordshire

II.2.4) Description of the procurement

The total minimum estimated annual value for Lot A and Lot B(including sub lots) combined is £40,000,000 - £50,000,000. The total minimum Platform Agreement value range identified is the minimum that could be awarded via this Platform Agreement. This Platform Agreement is open ended and therefore the total estimated Platform Agreement value is unknown.

The aim of the Care in the home Services is to support the development of home care, increasing supply and encouraging innovation, whilst avoiding large-scale disruption of the market.

The strategic objectives are to procure a sustainable supply of home care across the county which:

Is of a suitable quality, meets the needs of the Service Users and improves their outcomes and experience;

Is timely and responsive;

Is cost effective and within the budget set by the medium-term financial strategy (MTFS);

Reduces use of reablement services to provide home care and delayed transfers of Care; and

Improves recruitment and retention of staff and supports a sustainable market.

The Platform Agreement duration will be flexible and will be in place for a minimum of no less than 4 years from 1st September 2021 - 31st August 2025 with the option to extend by 3 x 12

months to 31st August 2028. No later than 1st September 2024, the Council will review its intentions for any future extension to the Platform Agreement and will notify Suppliers of any

future extension period of the Platform Agreement. Any further future extensions will be notified to the Suppliers no less than 6 months prior to the expiry of any future extension period. Should the Platform Agreement be extended following the minimum

Platform Agreement period and should the total estimated Platform Agreement value range be exceeded then the documentation will be updated in line with Public Contract

Regulations 2015.

The Services procured under this flexible Platform Agreement fall under the Light Touch Regime of the Procurement Contract Regulations 2015 and therefore a hybrid approach to

ensure flexibility of Suppliers to help manage demand fluctuations within Care in the Home will be used. Following the initial closing of the flexible Platform Agreement and award of Suppliers to each Platform Lot and sub lots, the

Council will reopen the Platform Agreement from time to time. This is to give prospective Suppliers from across the UK/EU the opportunity to apply to join the Platform Agreement.

The Council reserves the right to reopen the Platform

Agreement and sub lots at other times to help meet demand.

Following the closing of any reopening of the Platform Agreement, the Council will evaluate the submissions against the same award criteria and same process as outlined further in this

ITT Procurement Pack. The timescales associated with any reopening of the Platform

Agreement will be identified within the procurement documentation issued at the time.

The lots are as follows:

Lot A1- Standard Home Care Contract Zone 1 East Staffordshire

Lot A1a - Standard Home Care Pre Purchase Rota Contract Zone 1 East Staffordshire

Lot A2 - Standard Home Care Contract Zone 2 Tamworth

Lot A2a - Standard Home Care Pre Purchase Rota Contract Zone 2 Tamworth

Lot A3- Standard Home Care Contract Zone 3 Lichfield

Lot A3a- Standard Home Care Pre Purchase Rota Contract Zone 3 Lichfield

Lot A4- Standard Home Care Contract Zone 4 Moorlands North

Lot A4a- Standard Home Care Pre Purchase Rota Contract Zone 4 Moorlands North

Lot A5- Standard Home Care Contract Zone 5 Moorlands South

Lot A5a -Standard Home Care Pre Purchase Rota Contract Zone 5 Moorlands South

Lot A6 -Standard Home Care Contract Zone 6 Newcastle

Lot A6a- Standard Home Care Pre Purchase Rota Contract Zone 6 Newcastle

Lot A7 -Standard Home Care Contract Zone 7 Newcastle North

Lot A7a -Standard Home Care Pre Purchase Rota Contract Zone 7 Newcastle North

Lot A8- Standard Home Care Contract Zone 8 Stafford

Lot A8a -Standard Home Care Pre Purchase Rota Contract Zone 8 Stafford

Lot A9- Standard Home Care Contract Zone 9 South Staffordshire North

Lot A9a- Standard Home Care Pre Purchase Rota Contract Zone 9 South Staffordshire North

Lot A10- Standard Home Care Contract Zone 10 South Staffordshire

Lot A10a -Standard Home Care Pre Purchase Rota Contract Zone 10 South Staffordshire

Lot A11 -Standard Home Care Contract Zone 11 Cannock South

Lot A11a -Standard Home Care Pre Purchase Rota Contract Zone 11 Cannock South

Lot A12 -Standard Home Care Contract Zone 12 Cannock North

Lot A12a -Standard Home Care Pre Purchase Rota Contract Zone 12 Cannock North

II.2.14) Additional information

The full details of the Providers awarded to the Platform Agreement from the commencement on 1st September 2021 can be found:

<https://www.staffordshire.gov.uk/Business/Procurement/DPS-Contract-Award-Notices/Home-Care-Including-Respite-and-Sitting-Services.aspx>

This list will be updated following each Platform Agreement reopening.

II.2) Description

II.2.1) Title

Lot B Non Standard Home Care B1-B12

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Staffordshire

II.2.4) Description of the procurement

The total minimum estimated annual value for Lot A and Lot B(including sub lots) combined is £40,000,000 - £50,000,000. The total minimum Platform Agreement value range identified is the minimum that could be awarded via this Platform Agreement. This Platform Agreement is open ended and therefore the total estimated Platform Agreement value is unknown.

The aim of the Care in the home Services is to support the development of home care, increasing supply and encouraging innovation, whilst avoiding large-scale disruption of the market.

The strategic objectives are to procure a sustainable supply of home care across the county which:

Is of a suitable quality, meets the needs of the Service Users and improves their outcomes and experience;

Is timely and responsive;

Is cost effective and within the budget set by the medium-term financial strategy (MTFS);

Reduces use of reablement services to provide home care and delayed transfers of Care; and

Improves recruitment and retention of staff and supports a sustainable market.

The Platform Agreement duration will be flexible and will be in place for a minimum of no less than 4 years from 1st September 2021 - 31st August 2025 with the option to extend by 3 x 12

months to 31st August 2028. No later than 1st September 2024, the Council will review its intentions for any future extension to the Platform Agreement and will notify Suppliers of any

future extension period of the Platform Agreement. Any further future extensions will be notified to the Suppliers no less than 6 months prior to the expiry of any future extension period. Should the Platform Agreement be extended following the minimum

Platform Agreement period and should the total estimated Platform Agreement value range be exceeded then the documentation will be updated in line with Public Contract

Regulations 2015.

The Services procured under this flexible Platform Agreement fall under the Light Touch Regime of the Procurement Contract Regulations 2015 and therefore a hybrid approach to ensure flexibility of Suppliers to help manage demand fluctuations within Care in the Home will be used. Following the initial closing of the flexible Platform Agreement and award of

Suppliers to each Platform Lot and sub lots, the Council will reopen the Platform Agreement from time to time. This is to give prospective Suppliers from across the UK/EU the opportunity to apply to join the Platform Agreement.

The Council reserves the right to reopen the Platform

Agreement and sub lots at other times to help meet demand.

Following the closing of any reopening of the Platform Agreement, the Council will evaluate the submissions against the same award criteria and same process as outlined further in this

ITT Procurement Pack. The timescales associated with any reopening of the Platform Agreement will be identified within the procurement documentation issued at the time.

The lots and sublots are as follows:

Lot B1 -Non Standard Home Care Contract Zone 1 East Staffordshire

Lot B2 -Non Standard Home Care Contract Zone 2 Tamworth

Lot B3 -Non Standard Home Care Contract Zone 3 Lichfield

Lot B4 -Non Standard Home Care Contract Zone 4 Moorlands North

Lot B5 -Non Standard Home Care Contract Zone 5 Moorlands South

Lot B6 -Non Standard Home Care Contract Zone 6 Newcastle

Lot B7 -Non Standard Home Care Contract Zone 7 Newcastle North

Lot B8 -Non Standard Home Care Contract Zone 8 Stafford

Lot B9 -Non Standard Home Care Contract Zone 9 South Staffordshire North

Lot B10 -Non Standard Home Care Contract Zone 10 South Staffordshire

Lot B11 -Non Standard Home Care Contract Zone 11 Cannock South

Lot B12 -Non Standard Home Care Contract Zone 12 Cannock North

II.2.14) Additional information

The full details of the Providers awarded to the Platform Agreement from the

commencement on 1st September 2021 can be found:

<https://www.staffordshire.gov.uk/Business/Procurement/DPS-Contract-Award-Notices/Home-Care-Including-Respite-and-Sitting-Services.aspx>

This list will be updated following each Platform Agreement reopening.

II.2) Description

II.2.1) Title

Lot C Respite & Sitting Service C1 - C12

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Staffordshire

II.2.4) Description of the procurement

The estimated minimum annual agreement value for Lot C is £400,000 - £600,000. The total minimum Platform Agreement value range identified is the minimum that could be awarded via this Platform Agreement. This Platform Agreement is open ended and therefore the total estimated Platform Agreement value is unknown.

Respite Care and support enables Carers to take a break from their caring role and evidence suggests that this can help to achieve positive health, wellbeing and quality of life outcomes

for Carers. Fewer Carers experienced mental health problems if they had taken a break since beginning their caring role.

The purpose of Care in the home and Carers home and community respite Services are to enable Service Users to remain in their own homes, living as independently as possible and to achieve and maintain their autonomy, independence, personal identity and assessed outcomes.

The Platform Agreement will be flexible and will be in place for a minimum of no less than 4 years from 1st September 2021 - 31st August 2025 with the option to extend by 3 x 12

months to 31st August 2028. No later than 1st September 2024, the Council will review its intentions for any future extension to the Platform Agreement and will notify Suppliers of any future extension period of the Platform Agreement. Any further future extensions will be notified to the Suppliers no less than 12

months prior to the expiry of any future extension period. Should the Platform Agreement be extended following the minimum Platform Agreement period and should the total estimated

Platform Agreement value range be exceeded then the documentation will be updated in line with Public Contract Regulations 2015.

The Services procured under this flexible Platform Agreement fall under the Light Touch Regime of the Procurement Contract Regulations 2015 and therefore a hybrid approach to ensure flexibility of Suppliers to help manage demand fluctuations within Care in the Home will be used. Following the initial closing of the flexible Platform Agreement and award of

Suppliers to each Platform Lot and sub lots, the Council will reopen the Platform Agreement from time to time. This is to give prospective Suppliers from across the UK/EU the opportunity to apply to join the Platform Agreement. The Council reserves the right to reopen the Platform Agreement and sub lots at other times to help meet demand.

Following the closing of any reopening of the Platform Agreement, the Council will evaluate the submissions against the same award criteria and same process as outlined further in this

ITT Procurement Pack. The timescales associated with any reopening of the Platform Agreement will be identified within the procurement documentation issued at the time.

The lots and sublots are as follows:

Lot C1 -Respite & Sitting Service Contract Zone 1 East Staffordshire

Lot C2 -Respite & Sitting Service Contract Zone 2 Tamworth

Lot C3 -Respite & Sitting Service Contract Zone 3 Lichfield

Lot C4 -Respite & Sitting Service Contract Zone 4 Moorlands North

Lot C5- Respite & Sitting Service Contract Zone 5 Moorlands South

Lot C6- Respite & Sitting Service Contract Zone 6 Newcastle

Lot C7 -Respite & Sitting Service Contract Zone 7 Newcastle North

Lot C8- Respite & Sitting Service Contract Zone 8 Stafford

Lot C9- Respite & Sitting Service Contract Zone 9 South Staffordshire North

Lot C10 - Respite & Sitting Service Contract Zone 10 South Staffordshire

Lot C11 -Respite & Sitting Service Contract Zone 11 Cannock South

Lot C12 - Respite & Sitting Service Contract Zone 12 Cannock North

II.2.14) Additional information

The full details of the Providers awarded to the Platform Agreement from the commencement on 1st September 2021 can be found:

<https://www.staffordshire.gov.uk/Business/Procurement/DPS-Contract-Award-Notices/Home-Care-Including-Respite-and-Sitting-Services.aspx>

This list will be updated following each Platform Agreement reopening.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-001164](#)

Section V. Award of contract

Lot No

Lots A-C including sublots

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2021

V.2.2) Information about tenders

Number of tenders received: 110

Number of tenders received by electronic means: 110

V.2.3) Name and address of the contractor

Multiple Providers see weblink

<https://www.staffordshire.gov.uk/Business/Procurement/DPS-Contract-Award-Notices/Home-Care-Including-Respite-and-Sitting-Services.aspx>

UK

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £200,000,000

Total value of the contract/lot: £200,000,000

Section VI. Complementary information

VI.3) Additional information

The full details of the Providers awarded to the Platform Agreement from the commencement on 1st September 2021 can be found:

<https://www.staffordshire.gov.uk/Business/Procurement/DPS-Contract-Award-Notices/Home-Care-Including-Respite-and-Sitting-Services.aspx>

VI.4) Procedures for review

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Contracting Authority will incorporate a minimum 10 calendar day standstill period (or 15 days where non electronic or fax methods are used) at the point that an award decision notice is communicated to tenderers.

The award decision process will specify the criteria for the award of the contract/framework agreement, the reasons for the decision, including the characteristics and relative advantages, the name and score of the successful tender(s), and will specify when the standstill period is expected to end or the date before which the Contracting Authority will not conclude the contract.

If an appeal regarding the award of a contract has not been successfully resolved, the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

Any such action must be brought promptly (generally within 3 months). The Court may order the setting aside of the award decision or may order the Contracting Authority to amend any document and may award damages.

If an agreement has been entered into the Court may make a declaration of ineffectiveness or may order that

the duration of any relevant specific contract be shortened and additionally may award damages.

The time limit for seeking such a declaration is generally 30 days from notification of the award (either by award

decision notification or contract award notice depending upon the circumstances) or otherwise 6 months