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Contract

Employee Assistance Programme(EAP)

The Police and Crime Commissioner for Surrey

F03: Contract award notice

Notice identifier: 2025/S 000-019734

Procurement identifier (OCID): ocds-h6vhtk-050ece

Published 8 May 2025, 1:53pm

Section I: Contracting authority

I.1) Name and addresses

The Police and Crime Commissioner for Surrey

PO Box 412

Guildford

GU31YJ

Contact

Irfat Chowdhury

Email

irfat.chowdhury@surrey.police.uk

Telephone

+44 7783804373

Country

United Kingdom

Region code

UKJ25 - West Surrey

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.surrey.police.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Employee Assistance Programme(EAP)

Reference number

JPS1528

II.1.2) Main CPV code

- 85147000 - Company health services

II.1.3) Type of contract

Services

II.1.4) Short description

Provisions of counselling, helplines etc to support all staff.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1 / Highest offer: £115,000 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

UKJ25-West Surrey

II.2.4) Description of the procurement

Provisions of counselling, helplines etc to support all staff.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Possible extension Options 3X12 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

A further competition was conducted under Lot 2 - Employee Assistance Programmes of the KCS Framework Y21027: Employee Support Services and Benefits for the provision of counselling, helplines, and other support services for all staff across both forces. Two valid bids were received and evaluated based on core unit price per headcount and quality criteria.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 April 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HEALTH ASSURED LTD

The Peninsula, Victoria Place

Manchester

M4 4FB

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

06314620

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £115,000

Lowest offer: £1 / Highest offer: £115,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Police and Crime Commissioner for Surrey

Guilford

Country

United Kingdom