

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/019734-2025>

Contract

## **Employee Assistance Programme( EAP)**

The Police and Crime Commissioner for Surrey

F03: Contract award notice

Notice identifier: 2025/S 000-019734

Procurement identifier (OCID): ocds-h6vhtk-050ece

Published 8 May 2025, 1:53pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Police and Crime Commissioner for Surrey

PO Box 412

Guildford

GU31YJ

#### **Contact**

Irfat Chowdhury

#### **Email**

[irfat.chowdhury@surrey.police.uk](mailto:irfat.chowdhury@surrey.police.uk)

#### **Telephone**

+44 7783804373

#### **Country**

United Kingdom

**Region code**

UKJ25 - West Surrey

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.surrey.police.uk](http://www.surrey.police.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Public order and safety

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Employee Assistance Programme( EAP)

Reference number

JPS1528

**II.1.2) Main CPV code**

- 85147000 - Company health services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provisions of counselling, helplines etc to support all staff.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £1 / Highest offer: £115,000 taken into consideration

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

Main site or place of performance

UKJ25-West Surrey

#### **II.2.4) Description of the procurement**

Provisions of counselling, helplines etc to support all staff.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

Possible extension Options 3X12 months

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

A further competition was conducted under Lot 2 - Employee Assistance Programmes of the KCS Framework Y21027: Employee Support Services and Benefits for the provision of counselling, helplines, and other support services for all staff across both forces. Two valid bids were received and evaluated based on core unit price per headcount and quality criteria.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

HEALTH ASSURED LTD

The Peninsula, Victoria Place

Manchester

M4 4FB

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

06314620

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £115,000

Lowest offer: £1 / Highest offer: £115,000 taken into consideration

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Police and Crime Commissioner for Surrey

Guilford

Country

United Kingdom