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Tender

Electronic Payment Services

South East Consortium

F02: Contract notice

Notice identifier: 2022/S 000-019679

Procurement identifier (OCID): ocids-h6vhtk-035387

Published 19 July 2022, 3:59pm

Section I: Contracting authority

I.1) Name and addresses

South East Consortium

Grosvenor House, 125 High Street, Croydon

Surrey

CR0 9XP

Email

emilie.kemsley@southeastconsortium.org.uk

Telephone

+44 2080362942

Country

United Kingdom

NUTS code

UKJ4 - Kent

Internet address(es)

Main address

<http://www.southeastconsortium.org.uk>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA18401

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.mytenders.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.mytenders.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Electronic Payment Services

II.1.2) Main CPV code

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

II.1.3) Type of contract

Services

II.1.4) Short description

We would like to appoint suppliers that are capable of carrying out a fully managed and flexible electronic payment service.

As part of the tender process, we will require tenderers to demonstrate expertise as a single or multiple network managed service provider (lot dependant) for high quality, efficient, secure and auditable fully managed electronic payment services. This solution enables customers to make payments such as rent, council tax, other bills and associated payments through a variety of payment methods and a range of convenient payment networks nationwide. The same solution must, on collection of the payment(s), transfer the funds to the member within reasonable timescales and provide a daily breakdown of payments made the previous day for accounts reconciliation purposes.

II.1.5) Estimated total value

Value excluding VAT: £10,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots
2

II.2) Description

II.2.1) Title

Multiple Network Provider

Lot No

1

II.2.2) Additional CPV code(s)

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

We would like to appoint suppliers that are capable of carrying out a fully managed and flexible electronic payment service.

As part of the tender process, we will require tenderers to demonstrate expertise as a single or multiple network managed service provider (lot dependant) for high quality, efficient, secure and auditable fully managed electronic payment services. This solution enables customers to make payments such as rent, council tax, other bills and associated payments through a variety of payment methods and a range of convenient payment networks nationwide. The same solution must, on collection of the payment(s), transfer the funds to the member within reasonable timescales and provide a daily breakdown of payments made the previous day for accounts reconciliation purposes.

Providers who can offer Multiple Network may apply for Lot 1

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Single Network Provider

Lot No

2

II.2.2) Additional CPV code(s)

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

We would like to appoint suppliers that are capable of carrying out a fully managed and

flexible electronic payment service.

As part of the tender process, we will require tenderers to demonstrate expertise as a single or multiple network managed service provider (lot dependant) for high quality, efficient, secure and auditable fully managed electronic payment services. This solution enables customers to make payments such as rent, council tax, other bills and associated payments through a variety of payment methods and a range of convenient payment networks nationwide. The same solution must, on collection of the payment(s), transfer the funds to the member within reasonable timescales and provide a daily breakdown of payments made the previous day for accounts reconciliation purposes.

Providers who can offer Single Network may apply for Lot 2

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 2

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 August 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

31 August 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This framework is available for Public Sector bodies to use. More information can be found via the following web link:

<https://www.southeastconsortium.org.uk/our-frameworks/fags/who-can-use-our-frameworks/>

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at

https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=226831.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at https://www.mytenders.co.uk/sitehelp/help_guides.aspx

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Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(MT Ref:226831)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>