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Tender

## **Electronic Payment Services**

South East Consortium

F02: Contract notice

Notice identifier: 2022/S 000-019679

Procurement identifier (OCID): ocds-h6vhtk-035387

Published 19 July 2022, 3:59pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South East Consortium

Grosvenor House, 125 High Street, Croydon

Surrey

CR0 9XP

#### **Email**

[emilie.kemsley@southeastconsortium.org.uk](mailto:emilie.kemsley@southeastconsortium.org.uk)

#### **Telephone**

+44 2080362942

#### **Country**

United Kingdom

#### **NUTS code**

UKJ4 - Kent

**Internet address(es)**

Main address

<http://www.southeastconsortium.org.uk>

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA18401](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA18401)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.mytenders.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.mytenders.co.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Electronic Payment Services

#### **II.1.2) Main CPV code**

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

We would like to appoint suppliers that are capable of carrying out a fully managed and flexible electronic payment service.

As part of the tender process, we will require tenderers to demonstrate expertise as a single or multiple network managed service provider (lot dependant) for high quality, efficient, secure and auditable fully managed electronic payment services. This solution enables customers to make payments such as rent, council tax, other bills and associated payments through a variety of payment methods and a range of convenient payment networks nationwide. The same solution must, on collection of the payment(s), transfer the funds to the member within reasonable timescales and provide a daily breakdown of payments made the previous day for accounts reconciliation purposes.

#### **II.1.5) Estimated total value**

Value excluding VAT: £10,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots  
2

### **II.2) Description**

#### **II.2.1) Title**

Multiple Network Provider

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

We would like to appoint suppliers that are capable of carrying out a fully managed and flexible electronic payment service.

As part of the tender process, we will require tenderers to demonstrate expertise as a single or multiple network managed service provider (lot dependant) for high quality, efficient, secure and auditable fully managed electronic payment services. This solution enables customers to make payments such as rent, council tax, other bills and associated payments through a variety of payment methods and a range of convenient payment networks nationwide. The same solution must, on collection of the payment(s), transfer the funds to the member within reasonable timescales and provide a daily breakdown of payments made the previous day for accounts reconciliation purposes.

Providers who can offer Multiple Network may apply for Lot 1

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Single Network Provider

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

We would like to appoint suppliers that are capable of carrying out a fully managed and flexible electronic payment service.

As part of the tender process, we will require tenderers to demonstrate expertise as a single or multiple network managed service provider (lot dependant) for high quality, efficient, secure and auditable fully managed electronic payment services. This solution enables customers to make payments such as rent, council tax, other bills and associated payments through a variety of payment methods and a range of convenient payment

networks nationwide. The same solution must, on collection of the payment(s), transfer the funds to the member within reasonable timescales and provide a daily breakdown of payments made the previous day for accounts reconciliation purposes.

Providers who can offer Single Network may apply for Lot 2

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 2

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

31 August 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

31 August 2022

Local time

12:00pm

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### **Section VI. Complementary information**

#### **VI.1) Information about recurrence**

This is a recurrent procurement: No

#### **VI.3) Additional information**

This framework is available for Public Sector bodies to use. More information can be found via the following web link:

<https://www.southeastconsortium.org.uk/our-frameworks/faqs/who-can-use-our-frameworks/>

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at

[https://www.mytenders.co.uk/Search/Search\\_Switch.aspx?ID=226831](https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=226831).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

[https://www.mytenders.co.uk/sitehelp/help\\_guides.aspx](https://www.mytenders.co.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(MT Ref:226831)

#### **VI.4) Procedures for review**

**VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>