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Contract

## **COV - Interpretation and Translation Service (NEPO) / Language Services (ESPO)**

Coventry City Council

F03: Contract award notice

Notice identifier: 2025/S 000-019651

Procurement identifier (OCID): ocds-h6vhtk-050e90

Published 8 May 2025, 11:25am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Coventry City Council

Council House, Earl Street

Coventry

CV15RR

#### **Contact**

Procurement Services

#### **Email**

[procurement.services@coventry.gov.uk](mailto:procurement.services@coventry.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKG33 - Coventry

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.coventry.gov.uk](http://www.coventry.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

COV - Interpretation and Translation Service (NEPO) / Language Services (ESPO)

Reference number

COV - 21648

**II.1.2) Main CPV code**

- 79530000 - Translation services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

External provision to support internal services:

Face to face interpretation

Written translation

Video interpreting

Telephone interpreting

Sign language

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £700,000 / Highest offer: £760,000 taken into consideration

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 - Face to face interpreting

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 79530000 - Translation services

#### **II.2.3) Place of performance**

NUTS codes

- UKG33 - Coventry

#### **II.2.4) Description of the procurement**

Services in place to support internal provision:

Face to face interpretation

#### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend 2 x 12 months

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Written translation

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 79530000 - Translation services

### **II.2.3) Place of performance**

NUTS codes

- UKG33 - Coventry

### **II.2.4) Description of the procurement**

Services in place to support internal provision:

Written translation

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend 2 x 12 months

## **II.2) Description**

### **II.2.1) Title**

Lot 3 - Video Interpreting

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 79530000 - Translation services

### **II.2.3) Place of performance**

NUTS codes

- UKG33 - Coventry

### **II.2.4) Description of the procurement**

Services in place to support internal provision:

Video interpreting

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend 2 x 12 months

## **II.2) Description**

### **II.2.1) Title**

Lot 4 - Sign Language

Lot No

4

**II.2.2) Additional CPV code(s)**

- 79530000 - Translation services

**II.2.3) Place of performance**

NUTS codes

- UKG33 - Coventry

**II.2.4) Description of the procurement**

Services in place to support internal provision:

Sign Language

**II.2.5) Award criteria**

Price

**II.2.11) Information about options**

Options: Yes

Description of options

Option to extend 2 x 12 months

**II.2) Description**

**II.2.1) Title**

Lot 5 - Telephone Interpreting

Lot No

5

**II.2.2) Additional CPV code(s)**

- 79530000 - Translation services

**II.2.3) Place of performance**

NUTS codes

- UKG33 - Coventry

#### **II.2.4) Description of the procurement**

Services in place to support internal provision:

Telephone interpreting

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend 2 x 12 months

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

We awarded under existing frameworks led by ESPO and NEPO which followed appropriate regulations

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Lot 1 - Face to face interpreting

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 February 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 17

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Supreme Linguistic Services Limited T/A Premium Linguistic Services

Birmingham

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Companies House

09340464

The contractor is an SME

Yes



#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £160,000

Lowest offer: £160,000 / Highest offer: £165,000 taken into consideration

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### **Section V. Award of contract**

#### **Lot No**

Lot 1

#### **Title**

Lot 1 - Face to face interpretation

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

12 February 2025

##### **V.2.2) Information about tenders**

Number of tenders received: 17

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

Translate UK Limited

Halifax

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Companies House

05705452

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £40,000 / Highest offer: £45,000 taken into consideration

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**Section V. Award of contract**

**Lot No**

Lot 2

**Title**

Lot 2 - Written Translation

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

12 February 2025

**V.2.2) Information about tenders**

Number of tenders received: 26

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

ITL (North East) Ltd

Gateshead

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Companies House

04844668

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £220,000 / Highest offer: £225,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

Lot 3

### **Title**

Lot 3 - Video Interpreting

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 February 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 13

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Supreme Linguistic Services Limited T/A Premium Linguistic Services

Birmingham

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Companies House

09340464

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £80,000 / Highest offer: £85,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

Lot 4

### **Title**

Lot 4 - Sign Language

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 February 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

BID Services

Birmingham

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Companies House

1053184

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £60,000 / Highest offer: £65,000 taken into consideration

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**Section V. Award of contract**

**Lot No**

Lot 5

**Title**

Lot 5 - Telephone Interpreting

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

10 April 2025

**V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Language Line Limited

London

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Companies House

4823110

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £140,000 / Highest offer: £145,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Coventry City Council

Coventry

Country

United Kingdom