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Contract

# COV - Interpretation and Translation Service (NEPO) / Language Services (ESPO)

Coventry City Council

F03: Contract award notice

Notice identifier: 2025/S 000-019651

Procurement identifier (OCID): ocds-h6vhtk-050e90

Published 8 May 2025, 11:25am

## **Section I: Contracting authority**

## I.1) Name and addresses

**Coventry City Council** 

Council House, Earl Street

Coventry

CV15RR

#### Contact

**Procurement Services** 

#### **Email**

procurement.services@coventry.gov.uk

#### Country

**United Kingdom** 

#### Region code

UKG33 - Coventry

## Justification for not providing organisation identifier

Not on any register

#### Internet address(es)

Main address

www.coventry.gov.uk

## I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

General public services

# **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

COV - Interpretation and Translation Service (NEPO) / Language Services (ESPO)

Reference number

COV - 21648

## II.1.2) Main CPV code

• 79530000 - Translation services

## II.1.3) Type of contract

Services

#### II.1.4) Short description

External provision to support internal services:

Face to face interpretation

Written translation

Video interpreting

Telephone interpreting

Sign language

#### II.1.6) Information about lots

This contract is divided into lots: Yes

#### II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £700,000 / Highest offer: £760,000 taken into consideration

# II.2) Description

#### II.2.1) Title

Lot 1 - Face to face interpreting

Lot No

1

#### II.2.2) Additional CPV code(s)

• 79530000 - Translation services

#### II.2.3) Place of performance

**NUTS** codes

• UKG33 - Coventry

#### II.2.4) Description of the procurement

Services in place to support internal provision:

Face to face interpretation

#### II.2.5) Award criteria

#### Price

## II.2.11) Information about options

Options: Yes

Description of options

Option to extend 2 x 12 months

## II.2) Description

## II.2.1) Title

Lot 2 - Written translation

Lot No

2

## II.2.2) Additional CPV code(s)

• 79530000 - Translation services

## II.2.3) Place of performance

**NUTS** codes

• UKG33 - Coventry

## II.2.4) Description of the procurement

Services in place to support internal provision:

Written translation

#### II.2.5) Award criteria

Price

## II.2.11) Information about options

Options: Yes

Description of options

## Option to extend 2 x 12 months

## II.2) Description

## II.2.1) Title

Lot 3 - Video Interpreting

Lot No

3

## II.2.2) Additional CPV code(s)

• 79530000 - Translation services

#### II.2.3) Place of performance

**NUTS** codes

• UKG33 - Coventry

## II.2.4) Description of the procurement

Services in place to support internal provision:

Video interpreting

## II.2.5) Award criteria

Price

#### II.2.11) Information about options

Options: Yes

Description of options

Option to extend 2 x 12 months

## II.2) Description

## II.2.1) Title

Lot 4 - Sign Language

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## II.2.2) Additional CPV code(s)

• 79530000 - Translation services

#### II.2.3) Place of performance

**NUTS** codes

• UKG33 - Coventry

#### II.2.4) Description of the procurement

Services in place to support internal provision:

Sign Language

## II.2.5) Award criteria

Price

## II.2.11) Information about options

Options: Yes

Description of options

Option to extend 2 x 12 months

## II.2) Description

#### II.2.1) Title

Lot 5 - Telephone Interpreting

Lot No

5

## II.2.2) Additional CPV code(s)

• 79530000 - Translation services

## II.2.3) Place of performance

#### **NUTS** codes

• UKG33 - Coventry

#### II.2.4) Description of the procurement

Services in place to support internal provision:

Telephone interpreting

#### II.2.5) Award criteria

Price

#### II.2.11) Information about options

Options: Yes

Description of options

Option to extend 2 x 12 months

## Section IV. Procedure

## IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

#### Explanation:

We awarded under existing frameworks led by ESPO and NEPO which followed appropriate regulations

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

## Section V. Award of contract

#### Lot No

Lot 1

#### **Title**

Lot 1 - Face to face interpreting

A contract/lot is awarded: Yes

## V.2) Award of contract

## V.2.1) Date of conclusion of the contract

12 February 2025

## V.2.2) Information about tenders

Number of tenders received: 17

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Supreme Linguistic Services Limited T/A Premium Linguistic Services

Birmingham

Country

**United Kingdom** 

NUTS code

• UKG33 - Coventry

Companies House

09340464

The contractor is an SME

Yes

#### V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £160,000

Lowest offer: £160,000 / Highest offer: £165,000 taken into consideration

## Section V. Award of contract

#### Lot No

Lot 1

#### **Title**

Lot 1 - Face to face interpretation

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

12 February 2025

#### V.2.2) Information about tenders

Number of tenders received: 17

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Translate UK Limited

Halifax

Country

**United Kingdom** 

**NUTS** code

• UKG33 - Coventry

Companies House

05705452

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £40,000 / Highest offer: £45,000 taken into consideration

## Section V. Award of contract

#### Lot No

Lot 2

#### **Title**

Lot 2 - Written Translation

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

12 February 2025

#### V.2.2) Information about tenders

Number of tenders received: 26

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

ITL (North East) Ltd

Gateshead

Country

#### **United Kingdom**

**NUTS** code

• UKG33 - Coventry

Companies House

04844668

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £220,000 / Highest offer: £225,000 taken into consideration

## Section V. Award of contract

#### Lot No

Lot 3

#### **Title**

Lot 3 - Video Interpreting

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

12 February 2025

#### V.2.2) Information about tenders

Number of tenders received: 13

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Supreme Linguistic Services	Limited T/A	Premium	Linguistic Services	

Birmingham

Country

**United Kingdom** 

**NUTS** code

• UKG33 - Coventry

Companies House

09340464

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £80,000 / Highest offer: £85,000 taken into consideration

## Section V. Award of contract

Lot No

Lot 4

**Title** 

Lot 4 - Sign Language

A contract/lot is awarded: Yes

## V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 February 2025

## V.2.2) Information about tenders

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

**BID Services** 

Birmingham

Country

**United Kingdom** 

**NUTS** code

• UKG33 - Coventry

Companies House

1053184

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £60,000 / Highest offer: £65,000 taken into consideration

## Section V. Award of contract

#### Lot No

Lot 5

#### **Title**

Lot 5 - Telephone Interpreting

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

10 April 2025

#### V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

## V.2.3) Name and address of the contractor

Language Line Limited

London

Country

**United Kingdom** 

**NUTS** code

• UKG33 - Coventry

Companies House

4823110

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £140,000 / Highest offer: £145,000 taken into consideration

# Section VI. Complementary information

# VI.4) Procedures for review

VI.4.1) Review body

Coventry City Council

Coventry

Country

United Kingdom