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Contract

COV - Interpretation and Translation Service (NEPO) / Language Services (ESPO)

Coventry City Council

F03: Contract award notice

Notice identifier: 2025/S 000-019651

Procurement identifier (OCID): ocds-h6vhtk-050e90

Published 8 May 2025, 11:25am

Section I: Contracting authority

I.1) Name and addresses

Coventry City Council

Council House, Earl Street

Coventry

CV15RR

Contact

Procurement Services

Email

procurement.services@coventry.gov.uk

Country

United Kingdom

Region code

UKG33 - Coventry

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.coventry.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

COV - Interpretation and Translation Service (NEPO) / Language Services (ESPO)

Reference number

COV - 21648

II.1.2) Main CPV code

- 79530000 - Translation services

II.1.3) Type of contract

Services

II.1.4) Short description

External provision to support internal services:

Face to face interpretation

Written translation

Video interpreting

Telephone interpreting

Sign language

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £700,000 / Highest offer: £760,000 taken into consideration

II.2) Description

II.2.1) Title

Lot 1 - Face to face interpreting

Lot No

1

II.2.2) Additional CPV code(s)

- 79530000 - Translation services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Services in place to support internal provision:

Face to face interpretation

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Option to extend 2 x 12 months

II.2) Description

II.2.1) Title

Lot 2 - Written translation

Lot No

2

II.2.2) Additional CPV code(s)

- 79530000 - Translation services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Services in place to support internal provision:

Written translation

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Option to extend 2 x 12 months

II.2) Description

II.2.1) Title

Lot 3 - Video Interpreting

Lot No

3

II.2.2) Additional CPV code(s)

- 79530000 - Translation services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Services in place to support internal provision:

Video interpreting

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Option to extend 2 x 12 months

II.2) Description

II.2.1) Title

Lot 4 - Sign Language

Lot No

4

II.2.2) Additional CPV code(s)

- 79530000 - Translation services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Services in place to support internal provision:

Sign Language

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Option to extend 2 x 12 months

II.2) Description

II.2.1) Title

Lot 5 - Telephone Interpreting

Lot No

5

II.2.2) Additional CPV code(s)

- 79530000 - Translation services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Services in place to support internal provision:

Telephone interpreting

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Option to extend 2 x 12 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

We awarded under existing frameworks led by ESPO and NEPO which followed appropriate regulations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Lot No

Lot 1

Title

Lot 1 - Face to face interpreting

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 February 2025

V.2.2) Information about tenders

Number of tenders received: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Supreme Linguistic Services Limited T/A Premium Linguistic Services

Birmingham

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Companies House

09340464

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £160,000

Lowest offer: £160,000 / Highest offer: £165,000 taken into consideration

Section V. Award of contract

Lot No

Lot 1

Title

Lot 1 - Face to face interpretation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 February 2025

V.2.2) Information about tenders

Number of tenders received: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Translate UK Limited

Halifax

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Companies House

05705452

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £40,000 / Highest offer: £45,000 taken into consideration

Section V. Award of contract

Lot No

Lot 2

Title

Lot 2 - Written Translation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 February 2025

V.2.2) Information about tenders

Number of tenders received: 26

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ITL (North East) Ltd

Gateshead

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Companies House

04844668

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £220,000 / Highest offer: £225,000 taken into consideration

Section V. Award of contract

Lot No

Lot 3

Title

Lot 3 - Video Interpreting

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 February 2025

V.2.2) Information about tenders

Number of tenders received: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Supreme Linguistic Services Limited T/A Premium Linguistic Services

Birmingham

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Companies House

09340464

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £80,000 / Highest offer: £85,000 taken into consideration

Section V. Award of contract

Lot No

Lot 4

Title

Lot 4 - Sign Language

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 February 2025

V.2.2) Information about tenders

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

BID Services

Birmingham

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Companies House

1053184

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £60,000 / Highest offer: £65,000 taken into consideration

Section V. Award of contract

Lot No

Lot 5

Title

Lot 5 - Telephone Interpreting

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 April 2025

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Language Line Limited

London

Country

United Kingdom

NUTS code

- UKG33 - Coventry

Companies House

4823110

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £140,000 / Highest offer: £145,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Coventry City Council

Coventry

Country

United Kingdom