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Contract

TPPH4120 Alliance Agreement for Support Services for Drug & Alcohol Treatment, Domestic Abuse and the Homeless Hostel

Torbay Council

F03: Contract award notice

Notice identifier: 2024/S 000-019641

Procurement identifier (OCID): ocds-h6vhtk-0472ee

Published 27 June 2024, 11:07am

Section I: Contracting authority

I.1) Name and addresses

Torbay Council

Torbay Council Town Hall, Castle Circus

Torquay

TQ1 3DR

Contact

Mr Lawrence Brown

Email

lawrence.brown@torbay.gov.uk

Telephone

+44 1803208977

Country

United Kingdom

Region code

UKK42 - Torbay

Internet address(es)

Main address

<http://www.torbay.gov.uk/>

Buyer's address

<http://www.torbay.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TPPH4120 Alliance Agreement for Support Services for Drug & Alcohol Treatment, Domestic Abuse and the Homeless Hostel

Reference number

DN507463

II.1.2) Main CPV code

- 85310000 - Social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Over the last two years Torbay Council commissioners have been working with stakeholders, providers and those with lived experience to develop proposals to commission a range of services using an alliance commissioning approach, as part of a wider programme of projects aimed at improving outcomes for people with multiple and/or complex needs.

The Torbay Council commissioned services that are included in the Alliance Agreement are:

- Drug & Alcohol Treatment Services
- Homeless Hostel
- Services for those who are or have been subject to domestic violence or abuse.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £12,000,000 / Highest offer: £13,000,000 taken into consideration

II.2) Description

II.2.1) Title

Drug and Alcohol Treatment Services

Lot No

2

II.2.2) Additional CPV code(s)

- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKK42 - Torbay

II.2.4) Description of the procurement

The aim is to create a service that increases access to treatment and reduces the harm that problematic substance misuse causes to our communities, as well as helping people overcome dependence. This Service will support individuals to achieve personalised sustainable substance use goals, whilst also improving their health and wellbeing. This may be achieved through:

- Full recovery;
- Harm reduction; and
- End of life care planning to ensure dignity and appropriate care.

II.2.5) Award criteria

Quality criterion - Name: Award: Alliance Method Statements / Weighting: 30

Quality criterion - Name: Award: Lot Specific Method Statements / Weighting: 30

Quality criterion - Name: Award: Presentation / Weighting: 15

Quality criterion - Name: Social Value: Qualitative / Weighting: 7

Quality criterion - Name: Social Value: Quantitative / Weighting: 3

Quality criterion - Name: Price: Pricing Method Statement / Weighting: 5

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Domestic and Sexual Violence and Abuse Support Service

Lot No

3

II.2.2) Additional CPV code(s)

- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKK42 - Torbay

II.2.4) Description of the procurement

The Service will deliver trauma informed support and safe accommodation to people who have experienced or are experiencing domestic violence and abuse, and their children. In addition the Service will support people who disclose sexual violence and abuse to access specialist services as appropriate and will maintain contact with them until such time as they are engaged with the relevant specialist service.

II.2.5) Award criteria

Quality criterion - Name: Award: Alliance Method Statements / Weighting: 30

Quality criterion - Name: Award: Lot Specific Method Statements / Weighting: 30

Quality criterion - Name: Award: Presentation / Weighting: 15

Quality criterion - Name: Social Value: Qualitative / Weighting: 7

Quality criterion - Name: Social Value: Quantitative / Weighting: 3

Quality criterion - Name: Price: Pricing Method Statement / Weighting: 5

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 215-528650](#)

Section V. Award of contract

Lot No

2

Title

Drug and Alcohol Treatment Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 April 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Torbay and South Devon NHS Foundation Trust

Torbay Hospital, Lowes Bridge,

Torquay

TQ2 7AA

Country

United Kingdom

NUTS code

- UKK42 - Torbay

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £12,000,000 / Highest offer: £13,000,000 taken into consideration

Section V. Award of contract

Lot No

3

Title

Domestic and Sexual Violence and Abuse Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 April 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sanctuary Housing Association trading as Sanctuary Supported Living

Sanctuary House. Chamber Court, Castle Street,

Worcester

WR1 3ZQ

Country

United Kingdom

NUTS code

- UKK42 - Torbay

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1,000,000 / Highest offer: £2,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

7 Rolls Building, Fetter Lane

London

EC4A 1NL

Email

tcc.issue@justice.gov.uk

Telephone

+44 2079477156

Country

United Kingdom