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Tender

ICT20016 Supply of Home to School and Specialised Passenger Transport Planning and Management Solution.

Derbyshire County Council

F02: Contract notice

Notice identifier: 2022/S 000-019632

Procurement identifier (OCID): ocids-h6vhtk-035358

Published 19 July 2022, 11:20am

The closing date and time has been changed to:

5 September 2022, 12:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Derbyshire County Council

County Hall

Matlock

DE4 3AG

Contact

Mr Graeme Unwin

Email

Graeme.unwin@derbyshire.gov.uk

Telephone

+44 1629536869

Country

United Kingdom

NUTS code

UKF1 - Derbyshire and Nottinghamshire

Internet address(es)

Main address

<http://www.derbyshire.gov.uk/>

Buyer's address

<http://www.derbyshire.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=edd381a7-662d-ea11-80fc-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=edd381a7-662d-ea11-80fc-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ICT20016 Supply of Home to School and Specialised Passenger Transport Planning and Management Solution.

Reference number

DN454355

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

An externally hosted Home to School and Specialised Transport Planning and Management Solution with a secure user interface, accessible through a web-based browser..

The Solution will comprise:

- a) Software;
- b) On-line data storage; and
- c) Associated Services.

II.1.5) Estimated total value

Value excluding VAT: £450,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF12 - East Derbyshire
- UKF13 - South and West Derbyshire

II.2.4) Description of the procurement

The Council is seeking to procure an externally hosted solution with a secure user interface, accessible through a web-based browser to manage, schedule and optimise passengers and journeys for Home to School (both mainstream and specialised) and Adult Social Care transport.

The Solution will comprise:

Software;

On-line data storage; and

Associated Services.

Currently the Transport Service has to manually input the majority of data to plan and coordinate passengers travelling together to establishments taking into account home location, individual special needs, arrival times, vehicle capacity, acceptable travel duration for journeys etc. The route planning and optimisation is undertaken manually and then manually recorded in the current system.

The Service wishes to reduce its reliance on the knowledge of its individual officers and manual data entry and purchase a solution that will record and manage the optimisation of the journeys required to meet service requests/demand, using rules and criteria that can be set by its users, to calculate the most efficient use of vehicles, and routes, calculating and managing potential cost. This could be displayed on a map via a dashboard which shows the types of transport, number of passengers and capacity in a particular location or by showing journeys to a chosen establishment or both.

The Council uses a separate system called Proactis to record and maintain its list of approved transport operators. These records are held within a DPS (Dynamic Purchasing System), a framework that is used to award contracts by undertaking further mini competition exercises and Contracts are awarded via the Proactis System. The awards are done via the Proactis System. Currently the details of the contracts that are awarded under the DPS are manually inputted into the current Routewise system. Electronic hard copies of the contracts are stored in the Councils EDRM which is supplied by Open Text version 16.2 as the current system does not have a facility to store this documentation

against a contract or operator.

The Council recently started implementation of the Granicus CRM solution to manage interactions with its citizens. The Transport Service intends to use a form in this system to collect all relevant information from parents/carers and professionals, with the relevant approvals process to enable service requests for transport to be arranged. The Service would like a way to seamlessly process the data contained in this form via input into the Transport Management solution without the need for manual rekeying.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

This will be reviewed periodically during the course of the contract.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

There are five optional extension periods of 12 months each, meaning the contract can have a maximum duration of 10 years

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

19 August 2022

Local time

12:00pm

Changed to:

Date

5 September 2022

Local time

12:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

19 August 2022

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Derbyshire County Council

Matlock

Country

United Kingdom