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Award

Lift Autodiallers (Corporate and Housing)

Sheffield City Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-019615

Procurement identifier (OCID): ocids-h6vhtk-0656c0 ([view related notices](#))

Published 4 March 2026, 3:37pm

Scope

Reference

99970

Description

As the digital switchover approaches, it is crucial to transition analogue phone lines in passenger lifts within Sheffield City Council's Housing and Corporate buildings to digital technology. Analogue lines are becoming obsolete with the shift to digital communications and telecommunication providers within the UK are starting to switch these analogue lines off. This produces risk to the Council as it will result in potential service disruptions for lift emergency communication systems. These systems are vital for safety, as they allow for quick communication in the event of an emergency.

Contract 1. Lift Autodiallers (Corporate and Housing)

Supplier

- SAFELINE GROUP UK LIMITED

Contract value

- £258,484 excluding VAT
- £310,180.80 including VAT

Above the relevant threshold

Award decision date

18 February 2026

Standstill period

- End: 13 March 2026
- 8 working days

Earliest date the contract will be signed

14 March 2026

Contract dates (estimated)

- 14 March 2026 to 1 February 2029

- 2 years, 10 months, 19 days

Main procurement category

Services

CPV classifications

- 50750000 - Lift-maintenance services
- 51300000 - Installation services of communications equipment

Contract locations

- UKE32 - Sheffield

Procedure

Procedure type

Direct award

Supplier

SAFELINE GROUP UK LIMITED

- Companies House: 11348514

- Public Procurement Organisation Number: PYGH-7631-YLTR

Onega House

Sidcup

DA14 6NE

United Kingdom

Email: andrew.alexandrou@safeline-group.uk

Website: <https://www.safeline-group.com/en>

Region: UKI51 - Bexley and Greenwich

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lift Autodiallers (Corporate and Housing)

Contracting authority

Sheffield City Council

- Public Procurement Organisation Number: PPQT-9425-JWVM

The Town Hall, Pinstone St

Sheffield

S1 2HH

United Kingdom

Email: procurement@sheffield.gov.uk

Region: UKE32 - Sheffield

Organisation type: Public authority - sub-central government