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Contract

IT Service Management Tool - Ivanti 12 Month Business Continuity Requirement

Maritime and Coastguard Agency

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-019594
Procurement identifier (OCID): ocds-h6vhtk-050e6c
Published 8 May 2025, 10:06am

Scope

Reference

TCA 3/7/1787

Description

The MCA requires Ivanti licensing and support for our current ITSM configuration as preparations continue to competitively tender a new ITSM solution. This work has already started with a market engagement exercise under appropriate CCS frameworks. Maintenance of the current configured solution by the existing delivery partner is essential for business continuity reasons and there is no reasonable alternative for this 12 month period.

Contract 1

Supplier

- [CTMS SERVICE MANAGEMENT LTD](#)

Contract value

- £45,435.32 excluding VAT

- £54,522.30 including VAT

Below the relevant threshold

Date signed

27 March 2025

Contract dates

- 1 April 2025 to 31 March 2026

- 1 year

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

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Procedure

Procedure type

Below threshold - without competition

Supplier

CTMS SERVICE MANAGEMENT LTD

1 Windsor Square Silver Street

READING

RG1 2TH

United Kingdom

Email: sales@ctms-itsm.com

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Maritime and Coastguard Agency

- Public Procurement Organisation Number: PCWN-9665-QVMZ

105 Commercial Road

Southampton

SO15 1EG

United Kingdom

Email: Contracts@mcga.gov.uk

Region: UKJ32 - Southampton

Organisation type: Public authority - central government