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Contract

London Security and Concierge Services

Southern Housing

F03: Contract award notice

Notice identifier: 2024/S 000-019583

Procurement identifier (OCID): ocds-h6vhtk-03c89a

Published 26 June 2024, 4:44pm

Section I: Contracting authority

I.1) Name and addresses

Southern Housing

59-61 Clerkenwell Road

London

EC1M 5LA

Email

kim_newman@pmlgroup.com

Telephone

+44 7725205438

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<http://www.southernhousing.org.uk>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA8521

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

London Security and Concierge Services

Reference number

OP

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

Security and Concierge Services to London Student Accommodation Portfolio

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £6,365,669

II.2) Description

II.2.2) Additional CPV code(s)

- 79710000 - Security services
- 75241000 - Public security services
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

Student Accommodation portfolio of sites based in London

II.2.4) Description of the procurement

Security and Concierge Services to the Southern Housing Student Accommodation Portfolio in London

II.2.5) Award criteria

Quality criterion - Name: Mobilisation and TUPE / Weighting: 10%

Quality criterion - Name: Resourcing and Contract Management / Weighting: 10%

Quality criterion - Name: Incident Management and Communication / Weighting: 10%

Quality criterion - Name: Customer Service / Weighting: 15%

Quality criterion - Name: Performance and Reporting / Weighting: 10%

Quality criterion - Name: Social Value / Weighting: 5%

Cost criterion - Name: Annual Security and Concierge Cost / Weighting: 35%

Cost criterion - Name: Schedule of Rates for additional shifts / Weighting: 5%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-013701](#)

Section V. Award of contract

Contract No

OP

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 February 2024

V.2.2) Information about tenders

Number of tenders received: 24

Number of tenders received from SMEs: 19

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 24

Number of tenders received by electronic means: 24

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Amulet (Churchill Security Solutions) Limited

Cedar House, 750a Capability Green

Luton

LU1 3LU

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £6,300,000

Total value of the contract/lot: £6,365,669

Section VI. Complementary information

VI.3) Additional information

(MT Ref:232219)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>