

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/019571-2021>

Contract

Confirmation of Payee

HM Revenue & Customs

F03: Contract award notice

Notice identifier: 2021/S 000-019571

Procurement identifier (OCID): ocds-h6vhtk-0296cb

Published 12 August 2021, 12:15pm

Section I: Contracting authority

I.1) Name and addresses

HM Revenue & Customs

Ralli Quays, 3 Stanley Street

Salford

M60 9LA

Contact

Bhavina Patel

Email

bhavina.patel1@hmrc.gov.uk

Telephone

+44 7815438343

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/hm-revenue-customs>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Tax

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Confirmation of Payee

Reference number

SR550131519

II.1.2) Main CPV code

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority has identified a requirement for the provision of confirmation of payment services in order to enable our customers to easily make bank transactions to and from the Authority.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £9,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66110000 - Banking services
- 66172000 - Financial transaction processing and clearing-house services
- 48812000 - Financial information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

HMRC is the UK's tax, payments and customs authority. We collect the money that pays for the UK's public services. Our strategic objectives to help us achieve this, and become a world-class organisation, are:

- Maximise revenues and bear down on avoidance and evasion;

- Transform tax and payments for our customers; and
- Design and deliver a professional, efficient and engaged organisation.

Focusing on these objectives the Authority wishes to procure the provision of the service to use Confirmation of Payee (CoP) to make it easier for our customers to make bank transactions to and from the Authority. Individuals and organisations can transact with the Authority via a growing number of online internal and external services, many of which require the user to supply bank account details. These online services currently use industry standard checks, sort code data and third-party APIs to validate bank account details. The addition of CoP service shall allow the Authority to improve this validation process, which consequently will make these online services easier to use and provides additional means for preventing and detecting fraud.

Bidders must have an existing relationship with a sponsor who has Open Banking credentials possess access through an authorised participant bank or be able to demonstrate to the Authority that the bidder can ensure a sponsor will be in place before the effective date.

Central government strategy is moving towards 'Government as a platform'. As a result, the Authority needs to ensure that it is not limited in how it makes its services available to other government bodies, local government and the wider public sectors. This contract will be enabled for all public sector organisations to use, including but not limited to: Central Government Departments and their arm's length bodies (ALBs), education and higher-education sector, housing associations, NHS trusts, local authorities and charities. The maximum contract value, including the Authority and any other service beneficiaries, will be £9million over the contract period of two (2) years plus a possible one (1) year extension. The Authority's specific requirement for the Services as a share of the maximum contract value is anticipated to be £1.7million over the contract period.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 40

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Management Activity / Weighting: 10

Quality criterion - Name: Social, Environmental & Innovative Characteristics / Weighting: 3

Quality criterion - Name: Security / Weighting: 7

Cost criterion - Name: Cost / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Suppliers need to register on HMRC SAP Ariba portal.

Suppliers will need to register at: <http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>

Once you have registered to access the event, please email Bhavina.patel1@hmrc.gov.uk and e.procurement@hmrc.gov.uk the following:

AN number

Contract title in Section II.1.1

Contact name & details

Organisation name

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-003939](#)

Section V. Award of contract

Contract No

CW34509

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 May 2021

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

National Westminster PLC

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00929027

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £9,000,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

The subcontractor will be the service provider of the CoP solution, with Supplier acting as the managing agent. The subcontractor will be responsible for delivering the key contract deliverables.

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

The total value provided in Section II.1.7) and Section V.2.4) is the maximum total contract value and may vary based on the uptake from our customers and the other organisations that may potentially use this contract.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=616165281>

GO Reference: GO-2021812-PRO-18725738

VI.4) Procedures for review

VI.4.1) Review body

HM Revenue & Customs

Ralli Quays, 3 Stanley Street

Salford

M60 9LA

Country

United Kingdom