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Contract

Residents Survey 2025- Consultancy

London Borough of Harrow

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-019556

Procurement identifier (OCID): ocds-h6vhtk-050e52

Published 8 May 2025, 9:18am

Scope

Description

Residents Survey - annual piece of work commissioned to understand residents' priorities and concerns, to produce insights to inform current and future service changes and campaigns, and to understand perceptions of services provided by the Council and their value for money

Contract 1

Supplier

- [MEL Research Ltd](#)

Contract value

- £36,995 excluding VAT
- £44,394 including VAT

Below the relevant threshold

Date signed

2 May 2025

Contract dates

- 5 May 2025 to 30 September 2025
- 4 months, 27 days

Main procurement category

Services

CPV classifications

- 73210000 - Research consultancy services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Procedure

Procedure type

Below threshold - unknown

Supplier

MEL Research Ltd

Somerset House

Birmingham

B2 5DP

United Kingdom

Email: finance@melresearch.co.uk

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

London Borough of Harrow

- Public Procurement Organisation Number: PQRC-2343-GRQR

Forward Drive

Harrow

HA3 8FL

United Kingdom

Email: procurement@harrow.gov.uk

Region: UKI74 - Harrow and Hillingdon

Organisation type: Public authority - sub-central government