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Planning

Victim Referral and Support Service

7 Forces Commercial Services

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-019556

Procurement identifier (OCID): ocids-h6vhtk-03530c

Published 18 July 2022, 2:41pm

Section I: Contracting authority

I.1) Name and addresses

7 Forces Commercial Services

Police Headquarters, Martlesham Heath

Ipswich

IP5 3QS

Contact

Claire Baxter

Email

claire.baxter@kent.police.uk

Telephone

+44 01474366658

Country

United Kingdom

NUTS code

UKJ4 - Kent

National registration number

N/A

Internet address(es)

Main address

<http://www.suffolk.police.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=50554&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Victim Referral and Support Service

Reference number

7F 2021 C065

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

Requirement – Kent

To commission the Kent Victims Advocacy and Support Service, which must be able to accept referrals from victims of crime in Kent, regardless of whether that crime has been reported to the Police or when it took place and provide high quality, needs led, evidence-based support.

Requirement - Essex

The provision of assessment, referral and non-specialist support to victims of crime in Essex.

II.1.6) Information about lots

This contract is divided into lots: Yes

Maximum number of lots that may be awarded to one tenderer: 2

II.2) Description

II.2.1) Title

Victim Referral and Support Service - Kent

Lot No

1

II.2.2) Additional CPV code(s)

- 85312400 - Welfare services not delivered through residential institutions
- 85312500 - Rehabilitation services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

To commission the Kent Victims Advocacy and Support Service, which must be able to accept referrals from victims of crime in Kent, regardless of whether that crime has been reported to the Police or when it took place and provide high quality, needs led, evidence-based support.

The service must accept automatic referrals from Kent Police and other sources such as British Transport Police, other organisations and self-referrals. Effective initial contact and immediate support must be provided, alongside casework for those individuals with greater or more complex needs.

The service must provide support via a variety of safe methods, with the offer and subsequent delivery of support taking into account the needs and risk of the individual.

II.2.14) Additional information

The expression of interest for the Market Engagement event can be found on EU Supply.

II.2) Description

II.2.1) Title

Victim Referral and Support Service - Essex

Lot No

2

II.2.2) Additional CPV code(s)

- 85312400 - Welfare services not delivered through residential institutions
- 85312500 - Rehabilitation services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

The provision of assessment, referral and non-specialist support to victims of crime in Essex.

In practice, this involves receiving crime referrals from Essex Police (as well as other sources, including self-referral), assessing each individual case to determine the level and nature of support required, and providing that support, normally either practical, emotional or advocacy, or referring/signposting individuals on to other, specialist services.

II.2.14) Additional information

The expression of interest for the Market Engagement event can be found on EU Supply.

II.3) Estimated date of publication of contract notice

19 July 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

A Market Engagement event will be held via Microsoft Teams on Thursday 28th July at 13:30hrs. Please confirm your attendance no later than Monday 25th July at 16:00hrs by completing the Expression of Interest document which can be found by registering to EU Supply e-tendering portal.

The purpose of the Market Engagement event is to provide an opportunity for Tenderers to seek clarity about the specification or other tender documentation, the delivery expectations, or any other matters that they may be unclear about and to ensure that Tenderers understand the requirements for submitting their tenders.

Please note although this Market Engagement Event is a collaborative event for Kent and Essex, the services will be lotted, and two separate contracts will be awarded.