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Contract

## **SWR: Provision of Facilities & Asset Management Services**

First MTR South Western Trains Ltd

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-019555

Procurement identifier (OCID): ocids-h6vhtk-044f0a

Published 8 May 2025, 9:17am

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

First MTR South Western Trains Ltd

8th Floor The Point

London

W21AF

#### **Email**

[syed.shah@swrailway.com](mailto:syed.shah@swrailway.com)

#### **Country**

United Kingdom

#### **Region code**

UKI32 - Westminster

#### **Companies House**

07900320

**Internet address(es)**

Main address

<https://www.southwesternrailway.com/>

**I.6) Main activity**

Railway services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SWR: Provision of Facilities & Asset Management Services

#### **II.1.2) Main CPV code**

- 50800000 - Miscellaneous repair and maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

First MTR South Western Trains Ltd (SWR) have contracted with a new FM provider in the delivery of their Planned and Reactive Electrical, Mechanical & Building Fabric works.

SWR aspire to lead the way in how they deliver this type of service provision to their Stakeholders, that being either their internal stakeholders at their stations and ultimately their external stakeholders being their paying customers.

This contract is designated by the DfT as a Key Contract and as such is subject to an Umbrella Direct Agreement, and approval by the Secretary of State.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The contract will be in place for a period of up to 5 years as follows:

- An initial 3-year term followed by up to a 2-year extension.

Contract type: NEC 4 FMC, Option A with price list, including X and Z clauses.

TUPE applied to this procurement.

The scope of services included under this contract includes:

1. Planned Preventative Maintenance
2. Statutory and Mandatory Inspections & Maintenance
3. Reactive Maintenance and Emergency Maintenance
4. Possession and Isolations Management
5. Revisions, updating and maintenance of Asset register and integration into the Employers system(s).
6. Production of record drawings
7. Maintenance of operating and maintenance manuals
8. Provision of new works
9. Provision of Electronic Logbooks and hardcopy maintenance of onsite Fire Logbook
10. Fully interactive customer call centre
11. SQR Management
12. Lift management
13. Weekend SQR Toilet Reactive

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-010644](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 April 2025

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

London

Country

United Kingdom