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Contract

SWR: Provision of Facilities & Asset Management Services

First MTR South Western Trains Ltd

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-019555

Procurement identifier (OCID): ocids-h6vhtk-044f0a

Published 8 May 2025, 9:17am

Section I: Contracting entity

I.1) Name and addresses

First MTR South Western Trains Ltd

8th Floor The Point

London

W21AF

Email

syed.shah@swrailway.com

Country

United Kingdom

Region code

UKI32 - Westminster

Companies House

07900320

Internet address(es)

Main address

<https://www.southwesternrailway.com/>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SWR: Provision of Facilities & Asset Management Services

II.1.2) Main CPV code

- 50800000 - Miscellaneous repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

First MTR South Western Trains Ltd (SWR) have contracted with a new FM provider in the delivery of their Planned and Reactive Electrical, Mechanical & Building Fabric works.

SWR aspire to lead the way in how they deliver this type of service provision to their Stakeholders, that being either their internal stakeholders at their stations and ultimately their external stakeholders being their paying customers.

This contract is designated by the DfT as a Key Contract and as such is subject to an Umbrella Direct Agreement, and approval by the Secretary of State.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The contract will be in place for a period of up to 5 years as follows:

- An initial 3-year term followed by up to a 2-year extension.

Contract type: NEC 4 FMC, Option A with price list, including X and Z clauses.

TUPE applied to this procurement.

The scope of services included under this contract includes:

1. Planned Preventative Maintenance
2. Statutory and Mandatory Inspections & Maintenance
3. Reactive Maintenance and Emergency Maintenance
4. Possession and Isolations Management
5. Revisions, updating and maintenance of Asset register and integration into the Employers system(s).
6. Production of record drawings
7. Maintenance of operating and maintenance manuals
8. Provision of new works
9. Provision of Electronic Logbooks and hardcopy maintenance of onsite Fire Logbook
10. Fully interactive customer call centre
11. SQR Management
12. Lift management
13. Weekend SQR Toilet Reactive

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-010644](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

London

Country

United Kingdom