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Tender

Adult Autism Short -Term Support Service

Norfolk County Council

F02: Contract notice

Notice identifier: 2023/S 000-019552

Procurement identifier (OCID): ocds-h6vhtk-03d0ab

Published 10 July 2023, 8:19am

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 1DH

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

www.norfolk.gov.uk

Buyer's address

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Adult Autism Short -Term Support Service

Reference number

NCCT42735

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk County Council wishes to award a contract to a suitable Provider to deliver an adult autism short-term social care service. The council wants to work with a suitably qualified and experienced Provider to work with autistic adults to prevent and reduce social care needs. We are looking for an ethical provider that will deliver value for money and a high-quality service that will be responsive to the needs of autistic adults. The service aims to prevent and reduce emerging social care needs through effective short-term interventions (of up to 12 weeks) and improve access to community and universal services preventing the escalation of need.

II.1.5) Estimated total value

Value excluding VAT: £11,250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85310000 - Social work services

- 85312000 - Social work services without accommodation
- 85312400 - Welfare services not delivered through residential institutions
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement

Norfolk County Council wishes to award a contract to a suitable Provider to deliver short-term social care support services to autistic adults. The council wants to work with a suitably qualified and experienced Provider to work with autistic adults to prevent and reduce social care needs. We are looking for an ethical provider that delivers value for money and a high-quality service that will be responsive to the needs of autistic adults. The service aims to prevent and reduce emerging social care needs through effective short-term interventions (of up to 12 weeks) and improve access to community and universal services preventing the escalation of need. The service will work with autistic adults referred from Norfolk County Council's front door and locality teams to work one-to-one on a specific need (for example to improve daily function, quality of life, overall wellbeing), put in place a light touch plan and review to achieve good outcomes, defined by the service user. The expected outcome of the service is that service users will gain confidence and independence, empowering them to make informed choices about how best to manage and maintain their emerging social care needs and prevent the need for more costly care.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6) Estimated value

Value excluding VAT: £1,125,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Contract may be extended by up to 24 months at the Council's discretion.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The value is an estimate based on the budget and overall duration of the contract including any extensions.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-015420](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 August 2023

Local time

11:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

10 August 2023

Local time

11:05am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

This procurement will be managed electronically via the Council's e-procurement system. To participate in this procurement, applicants must first be registered on <https://in-tendhost.co.uk/norfolkcc>. Full instructions for registration and use of the system can be found at <https://in-tendhost.co.uk/norfolkcc.aspx/BuyerProfiles>. Once registered you will be able to see the procurement project under 'tenders' section and 'express an interest' to view the documentation. If you encounter any difficulties whilst using the system you can contact the In-tend support team by phoning +448442728810 or emailing support@in-tend.co.uk

VI.4) Procedures for review

VI.4.1) Review body

Norfolk County Council - Head Of Procurement

Norwich

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

NPlaw

Norwich

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Public Contracts Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.