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Contract

Urgent Dental Care Phase 2 - Most Suitable Provider Southwark

NHS NHSE

F03: Contract award notice

Notice identifier: 2024/S 000-019542

Procurement identifier (OCID): ocids-h6vhtk-0472bd

Published 26 June 2024, 1:05pm

Section I: Contracting authority

I.1) Name and addresses

NHS NHSE

Wellington House, 133-155 Waterloo Road, LONDON

London

SE1 8UG

Email

bilan.sharif1@nhs.net

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

NHS Organisation Data Service

Y56

Internet address(es)

Main address

<https://www.england.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Urgent Dental Care Phase 2 - Most Suitable Provider Southwark

Reference number

PRJ2019

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority will use the existing pathway for the development and delivery of a pan-London face-to-face UDC service. The description below provides an outline of the main features of that pathway and the services that will be commissioned under this procurement to support the delivery of the service.

The model requires:

- Patients to be clinically triaged
- Patients to access the UDC service via NHS 111
- Patients to be triaged by The Authority's commissioned dental triage service
- Subject to meeting the acceptance criteria, patients to be allocated appointment slots by the dental triage service
- Patient details to be shared with the UDC Provider via [NHS.net](https://www.nhs.uk) email which will include appointment time, medical history and a brief description of symptoms (there is a possibility that the sharing of patient details may change in the future if an electronic referral system is implemented).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,743,783.68

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The service will provide urgent dental care for the local population and those visiting London from neighbouring regions or overseas, referred to hereafter as London residents.

The objectives of the procurement are to secure services which will:

- Provide a good quality UDC service during the times specified for the specific lot
- Provide good quality care through the consistent use of clinical treatment protocols including the Faculty of General Dental Practice protocols on antimicrobial prescribing.
- Ensure that all patients with an urgent dental need have access to a clinical contact at an appropriate time.
- Ensure that the UDC service works within a 'whole system' approach in providing urgent dental care.
- Foster innovation and continuous improvement in all aspects of the delivery of the UDC service across London
- Enable and support patients to access general, intermediate and specialist dentistry in order to stabilise patients' oral health needs in line with current good practice, i.e. Avoidance of doubt: Provision of Phased Treatments <https://www.england.nhs.uk/wp-content/uploads/2018/02/B0615-Update-to-avoidance-of-doubt-provision-of-phasedtreatments-300621-.pdf>

- Support patients to stabilise their oral health where necessary
- Enable equitable access to all patients with services not compromised by physical (physical ill-health, learning disabilities, medically compromised, children looked after etc) language, social and economic barriers
- Provide preventive evidence-based oral health advice according to Delivering Better Oral Health 2021 and in line with Making Every Contact Count.
- Provide agreed data recording (including non-attendance) at scheduled intervals to ensure the clinical service is meeting the needs of the population
- Ensure UDC services provide best value for money

II.2.5) Award criteria

Quality criterion - Name: Integration, collaboration, and service sustainability / Weighting: 30

Quality criterion - Name: Improving access, reducing health inequalities, and facilitating choice / Weighting: 30

Quality criterion - Name: Develop and improve services / Weighting: 30

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.14) Additional information

An UDCH is required in every borough of London, following the earlier UDC PRJ1205 tender

Procurement will be following the new PSR (Provider Selection Regime) Most Suitable Provider Route for the borough of Southwark.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by 09/07/2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 June 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Malmin Dental Practice

47 Farringdon Road,

London, Greater London

EC1M 3JP

Country

United Kingdom

NUTS code

- UKI - London

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,743,783.68

Total value of the contract/lot: £3,743,783.68

Section VI. Complementary information

VI.3) Additional information

An UDCH is required in every borough of London, following the earlier UDC PRJ1205 tender

Procurement will be following the new PSR (Provider Selection Regime) Most Suitable Provider Route for the borough of Southwark.

VI.4) Procedures for review

VI.4.1) Review body

NHS ENGLAND

LONDON

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>