

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/019540-2025>

Contract

Supported Living Framework

Redcar and Cleveland Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-019540

Procurement identifier (OCID): ocids-h6vhtk-049af3

Published 8 May 2025, 8:32am

Section I: Contracting authority

I.1) Name and addresses

Redcar and Cleveland Borough Council

Redcar and Cleveland House, Kirkleatham Street

Redcar

TS101RT

Contact

Corporate Procurement

Email

procurement@redcar-cleveland.gov.uk

Telephone

+44 1642774774-4153

Country

United Kingdom

Region code

UKC12 - South Teesside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.redcar-cleveland.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supported Living Framework

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Award of contract to appoint successful providers to the Supported Living Framework. The Framework covers all provision within Redcar & Cleveland for supported living services, including supported living schemes, dispersed properties with care, and outreach support.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £36,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

Main site or place of performance

Redcar and Cleveland.

II.2.4) Description of the procurement

The current Supported Living Framework commenced on 15 August 2023 and ends on 14

August 2027.

The framework is re-opened for new applications annually throughout the Period of the Contract with this award being for the first re-opening.

The Council will review new applications annually. The Framework will cover all provision within Redcar & Cleveland for supported living services, including supported living schemes, dispersed properties with care, and outreach support.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Subject to delegated approval.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-029473](#)

Section V. Award of contract

Title

Supported Living Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2025

V.2.2) Information about tenders

Number of tenders received: 51

Number of tenders received by electronic means: 51

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

3 Angels Complex Care Services Ltd

Wolverhampton

WV1 1HA

Country

United Kingdom

NUTS code

- UKG39 - Wolverhampton

Companies House

13630040

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

Title

Supported Living Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2025

V.2.2) Information about tenders

Number of tenders received: 51

Number of tenders received by electronic means: 51

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Aapna Services Ltd

Middlesbrough

TS5 6QS

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

Companies House

07139585

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

Title

Supported Living Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2025

V.2.2) Information about tenders

Number of tenders received: 51

Number of tenders received by electronic means: 51

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Allbrite Medical Staffing Ltd

Middlesbrough

TS2 1BB

Country

United Kingdom

NUTS code

- UKC12 - South Teesside

Companies House

13829788

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

Title

Supported Living Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2025

V.2.2) Information about tenders

Number of tenders received: 51

Number of tenders received by electronic means: 51

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Alvar Healthcare Ltd

Cheadle

SK8 3GP

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

14822862

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

Title

Supported Living Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2025

V.2.2) Information about tenders

Number of tenders received: 51

Number of tenders received by electronic means: 51

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Avalon Group (Social Care)

Harrogate

HG1 4DP

Country

United Kingdom

NUTS code

- UKE2 - North Yorkshire

Companies House

2976727

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

Title

Supported Living Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2025

V.2.2) Information about tenders

Number of tenders received: 51

Number of tenders received by electronic means: 51

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Client-Centred Healthcare Group Ltd

Manchester

M40 8BB

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

14615422

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

Title

Supported Living Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2025

V.2.2) Information about tenders

Number of tenders received: 51

Number of tenders received by electronic means: 51

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Comfort Call Limited

Nottingham

NG72SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

Companies House

05763279

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

Title

Supported Living Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2025

V.2.2) Information about tenders

Number of tenders received: 51

Number of tenders received by electronic means: 51

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Craigmoor Supporting You Limited

London

W14 8UD

Country

United Kingdom

NUTS code

- UKI - London

Companies House

04955186

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

Title

Supported Living Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2025

V.2.2) Information about tenders

Number of tenders received: 51

Number of tenders received by electronic means: 51

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Olam Care Services

Middlesbrough

TS3 8TG

Country

United Kingdom

NUTS code

- UKC12 - South Teesside

Companies House

12539713

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

Title

Supported Living Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2025

V.2.2) Information about tenders

Number of tenders received: 51

Number of tenders received by electronic means: 51

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SNE Care Services Ltd

Middlesbrough

TS6 6UT

Country

United Kingdom

NUTS code

- UKC12 - South Teesside

Companies House

09480053

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

Title

Supported Living Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2025

V.2.2) Information about tenders

Number of tenders received: 51

Number of tenders received by electronic means: 51

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

St. Anne's Community Services

Leeds

LS27 0JG

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

01089026

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

Title

Supported Living Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2025

V.2.2) Information about tenders

Number of tenders received: 51

Number of tenders received by electronic means: 51

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Thera North

Birmingham

B3 2ES

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

Companies House

5343088

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

Title

Supported Living Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2025

V.2.2) Information about tenders

Number of tenders received: 51

Number of tenders received by electronic means: 51

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Valorum Care Group Limited

Manchester

M1 3BE

Country

United Kingdom

NUTS code

- UKD33 - Manchester

Companies House

9983581

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section VI. Complementary information

VI.3) Additional information

This award is the establishment of a framework agreement with multiple providers and as such there is no guarantee that any orders will be placed under the Framework.

VI.4) Procedures for review

VI.4.1) Review body

Redcar and Cleveland Borough Council

Kirkleatham Street

Redcar

TS10 1RT

Country

United Kingdom

Internet address

www.redcar-cleveland.gov.uk

VI.4.2) Body responsible for mediation procedures

Redcar and Cleveland Borough Council

Kirkleatham Street

Redcar

TS10 1RT

Country

United Kingdom

Internet address

www.redcar-cleveland.gov.uk